DropScam™

Check Before You Trust.™

DropScam

USER MANUAL

For Seniors, Caregivers, Family & Friends

A Simple Guide to Using DropScam
to Help You Stay Safer Online

iPhone Edition | Version 3.0.1

Welcome to DropScam!

DropScam is a mobile app designed to help older adults, families, and caregivers stop scammers in their tracks.

Think of it like a tech-savvy neighbor watching your back. Suspicious text messages, emails, phone calls, or regular mail can be confusing and stressful. DropScam gives you a simple way to pause, check for warning signs, and make safe decisions before you respond.

What This Manual Does

This illustrated guide walks you through the app one step at a time. Each page features real screenshots from your iPhone, complete with helpful arrows and simple explanations to show you exactly where to tap and what features to use.

How to Use It

- **Skip around:**
  You do not need to read this guide from front to back. Use the clickable Table of Contents to jump straight to the topic you need.
- **Go at your own pace:**
  Keep this manual handy, try out the steps on your iPhone, and come back whenever you need a quick refresher.
- **Explore more:**
  Beyond checking messages, you can use DropScam to try interactive learning activities or safely connect with the people you trust.

Check Before You Trust!

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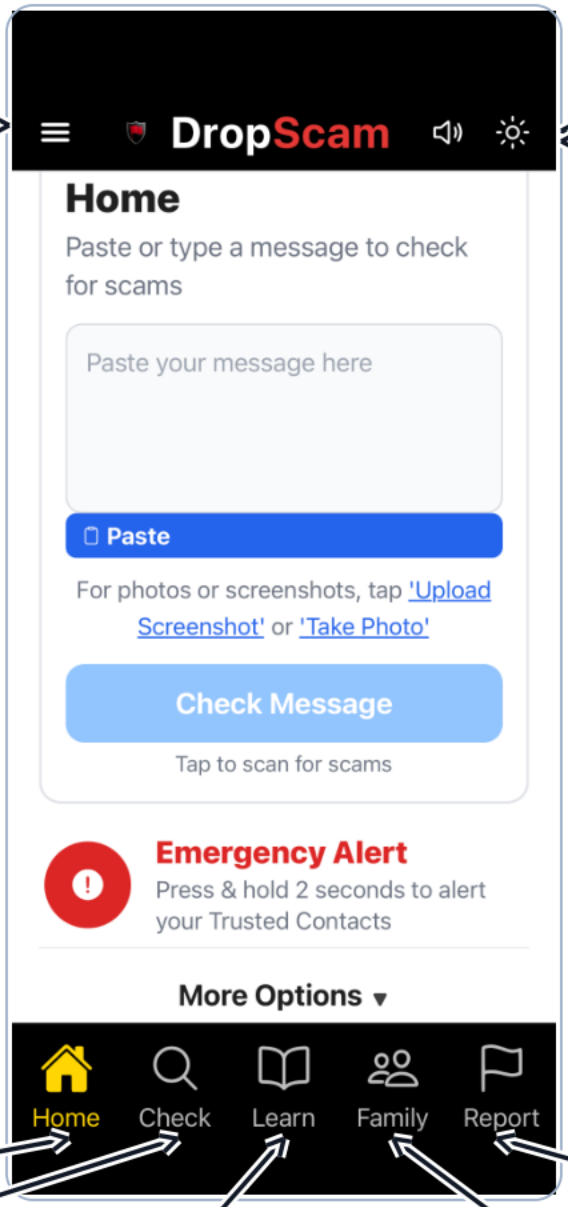
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Getting to Know DropScam

Learn the controls that help you navigate the app.



Menu

Tap to open your account, settings, tutorials, help, and other options.

Speaker

Tap to hear the current page read aloud. Enable Voice Reading in Settings → Audio.

Light / Dark

Tap the sun or moon to change the screen appearance to the view easiest for you to read.

Home

Tap to return to Home for quick message checks.

Check

Open tools to examine text, photos, and screenshots.

Learn

Explore scam lessons, examples, and practice.

Family

Add and manage people who can help you.

Report

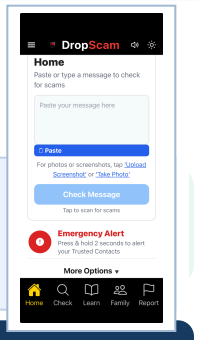
Find information and resources for reporting scams.

Good to Know

The header and navigation controls appear throughout DropScam. The shield and DropScam name are branding, not buttons.

What Can DropScam Check?

More than text messages: discover what you can check and where to start.



Don't Know Where to Start? Start at the Home Page

DropScam opens on Home. Begin there to paste or type a message.
For other contacts, use the table below to find the right feature.

TYPE OF CONTACT	WHAT TO CHECK	HOW TO USE DROPSCAM
✉ **Text message scams**	Texts, links, phone numbers	Copy & Paste / Check
✉ **Email scams**	Email text, addresses, links	Copy & Paste / Check
☎ **Phone call scams**	What the caller said or asked	Guided Help
▣ **Online shopping scams**	Offers, sites, payment requests	Check: text or screenshot
☷ **Social media scams**	Posts, messages, offers	Check: text or screenshot
$ **Financial scams**	Invoices, payment requests	Check: text or photo
♧ **In-person scams**	What someone said or requested	Guided Help
▤ **Letters & documents**	Notices, letters, invoices	Take Photo / Upload Gallery

PHONE CALLS

DropScam does not listen to or monitor calls. Guided Help checks the information you provide about what the caller said or requested.

ANOTHER LAYER OF PROTECTION

DropScam helps you spot warning signs and make safer decisions. Use it alongside other precautions: contact organizations directly, protect personal information, and talk to someone you trust.

No scam detection tool can guarantee that every scam will be identified.

QUESTIONS, COMMENTS OR NEED HELP?

Website: www.dropscam.com

Email: support@dropscam.com

Check Before You Trust

Getting Information Into DropScam

Four simple iPhone skills to help you check suspicious contacts.

1 Copy and paste a message

1. Open the text or email. Touch and hold the words you want.
2. Tap Select or Select All if needed, then tap Copy.
3. Open DropScam Home and tap Paste. Allow Paste if asked.
4. DropScam begins checking the pasted message automatically.

2 Take a screenshot

iPhone without a Home button: press Side + Volume Up together.
iPhone with a Home button: press Home + Side (or Top) together.
Release both buttons. The screenshot is saved in Photos.

3 Take a photo of a letter or invoice

1. Open DropScam and go to Check.
2. Tap Take Photo. Keep the whole document in good light.
3. Review the picture, then tap Check Message to analyze.

4 Choose an existing photo or screenshot

1. Open DropScam and go to Check.
2. Tap Upload from Gallery and choose the image from Photos.
3. Tap Check Message to analyze.

HELPFUL TIPS

- Include the full message or document when possible.
- Make sure words and numbers are clear and easy to read.
- Home is the starting page; photo and gallery tools are on Check.
- Never tap a suspicious link just to copy or investigate it.

What Information Should You Save?

Small details can help when checking a contact or reporting a scam.

WRITE DOWN OR KEEP A COPY OF:

01 **Who contacted you**
Name, phone number, email address or website.

02 **When it happened**
Date and approximate time of the contact.

03 **What they wanted**
Money, personal details, a code, or an urgent action.

04 **Money details**
Amount requested, payment method, or any receipt.

05 **What was said or sent**
Exact wording, messages, screenshots, letters or invoices.

? **Helpful Tip — Use Guided Help**

Not sure what to write about a call or an in-person contact?

Open DropScam. Tap Check (magnifying glass) at the bottom,

then tap the yellow WE HELP GUIDE YOU button.

Answer six simple questions to help check for warning signs.

If you already responded

Keep any confirmation, transaction number, receipt or message.

Note whether you shared money or personal information.

If money is involved, contact your bank using a trusted number.

Good to Know — Reporting to the FTC

Do not remember every detail? That is okay. You can submit an FTC report with the information you have.

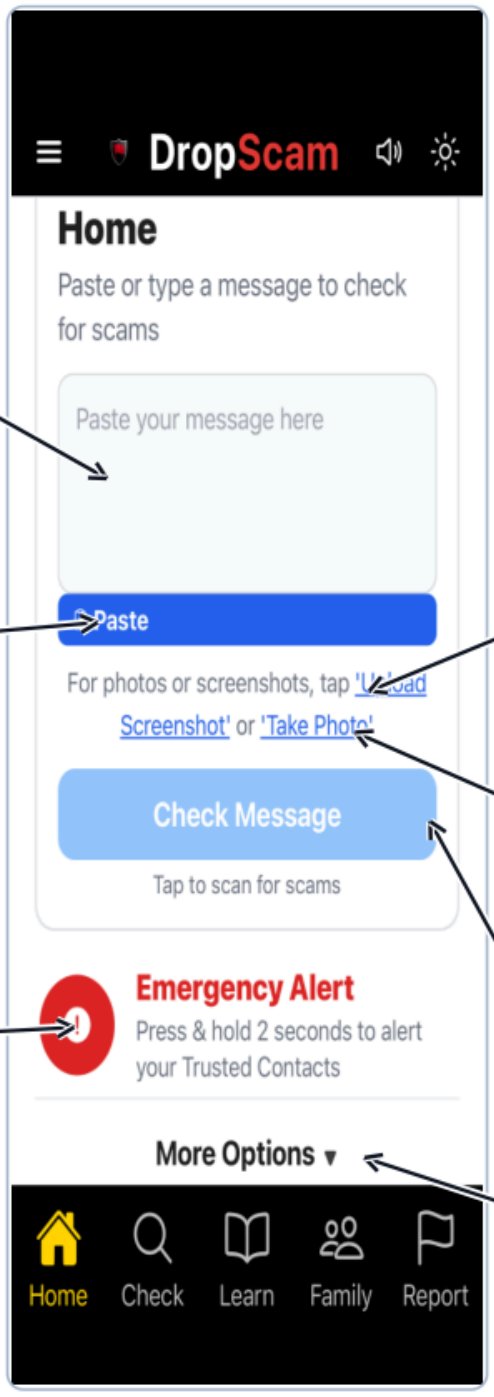
Important safety reminders

- Do not contact a suspected scammer again to collect details.
- Do not open suspicious links or attachments.
- Never enter passwords, verification codes, or full account numbers into a DropScam check. Save evidence only when safe.
- DropScam identifies warning signs; it cannot guarantee safety.

Questions? www.dropscam.com • support@dropscam.com

Getting to Know the Home Page

Check a message, or open tools to check photos and screenshots.



Message Box

Type a message here, or paste text you copied.

Paste

Tap to insert copied text. Allow Paste if asked.

Emergency Alert

Press and hold for two seconds to choose call or text.

Upload Screenshot

Opens Check, where you can select a screenshot.

Take Photo

Opens Check, where you can take a new photo.

Check Message

Tap after typing a message and closing the keyboard.

More Options

Open shortcuts to Practice, History and Scam Library.

Good to Know

Pasting a message starts analysis automatically. For photos or screenshots, Home takes you to Check to choose or capture the image before analyzing it.

Copy and Paste a Message

Copy a suspicious text, then check it safely in DropScam.

1 Copy the Message

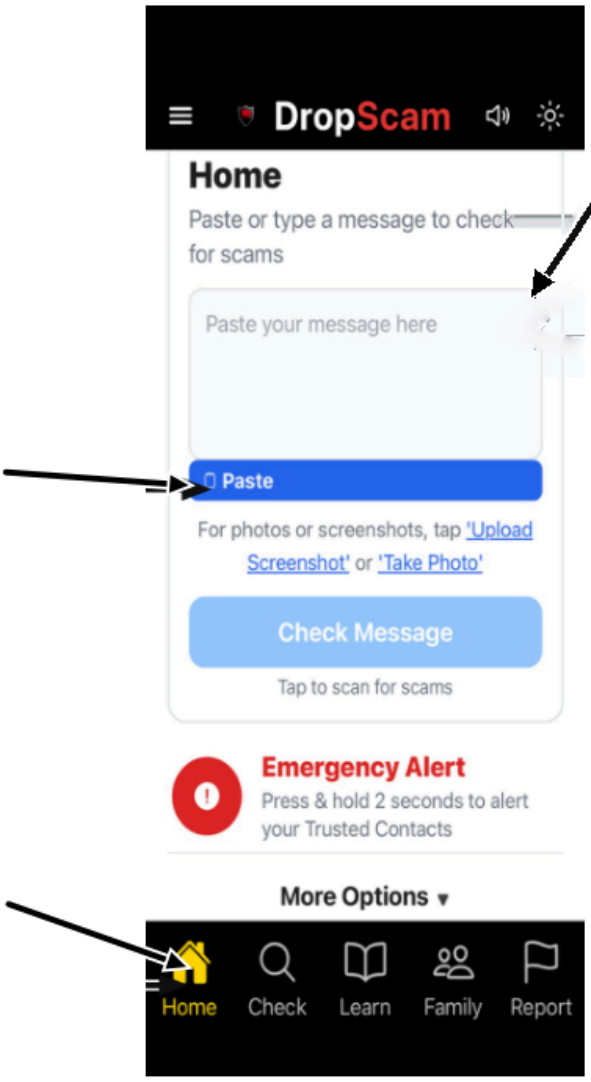
In the original text, touch and hold the words, then select Copy.

2 Tap Paste

Tap the blue Paste button to insert the text you copied.

3 Open DropScam

Return to the Home page. The yellow Home icon shows where you are.



Message Box

Your copied message appears here after you tap Paste.

4 Allow Paste

If iPhone asks for permission, select Allow Paste.

5 View Results

Analysis begins on its own after pasting. Wait for the results.

Good to Know:

Do not tap links in a suspicious message. After you tap Paste, DropScam automatically starts the check — no second button is needed.

Type or Clear a Message

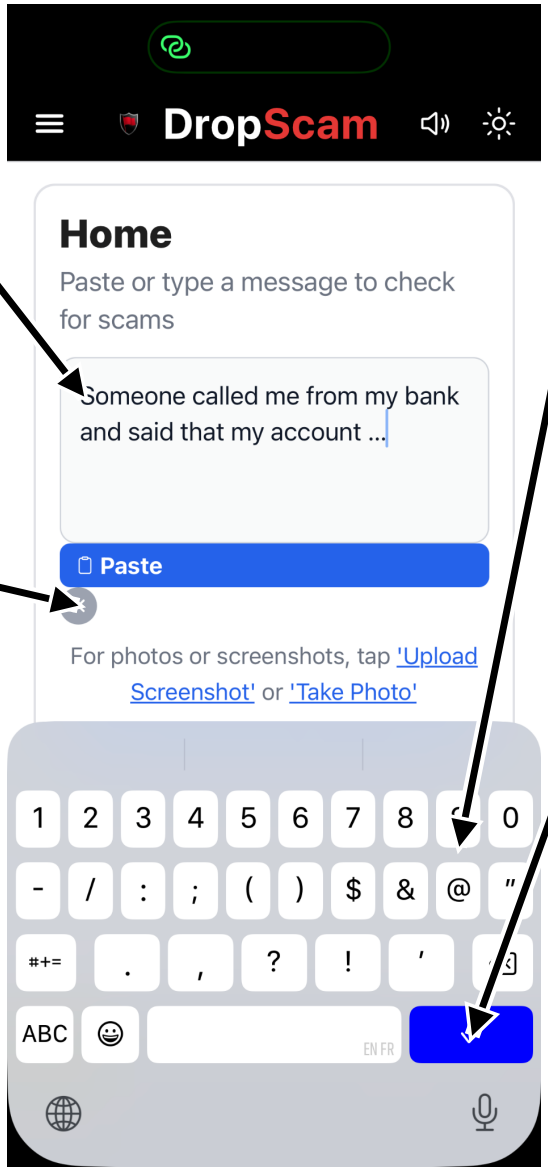
Enter a message yourself, correct it, or clear it before checking.

Message Box

Tap inside this box and type the message you want to check.

Clear Text

Tap the gray X to erase what you typed and start again.



Edit Your Text

Use the keyboard to change or correct your message.

Submit Text

Tap the blue checkmark on the keyboard to start analysis.

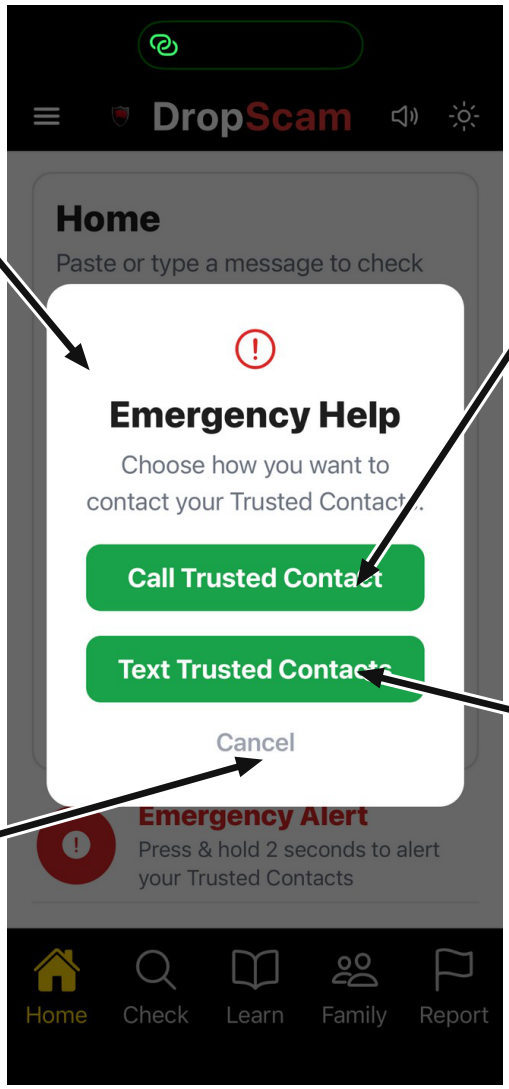
Good to Know: You can also dismiss the keyboard and tap Check Message to analyze typed text. The gray X appears only after text is entered.

Emergency Alert — Call or Text for Help

Press and hold the red alert button to choose how to contact trusted people.

Emergency Help Menu

Hold the red Emergency Alert button for two seconds to open this menu.



Call Trusted Contact

Choose this option to call one person from your trusted list.

Text Trusted Contacts

Choose this option to prepare an emergency text for enabled contacts.

Cancel

Close the menu without calling or sending a message.

Good to Know:

Choosing Call or Text does not contact anyone immediately. You can review the next step before placing a call or sending a message.

Choose a Trusted Contact to Call

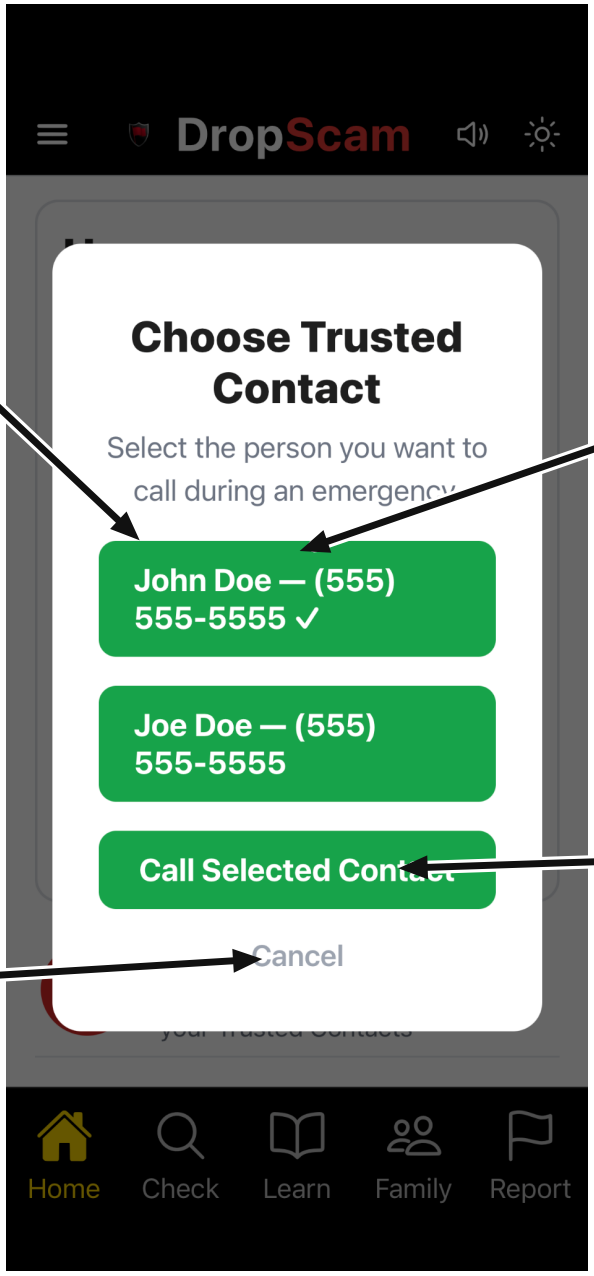
Select one trusted person, then choose whether to place the call.

Choose a Person

Tap the name of the trusted person you want to call.

Cancel

Leave this screen without placing a call.



Selected Contact

A checkmark shows which person you have chosen.

Call Selected

Tap this green button to continue to the iPhone call confirmation.

Good to Know:

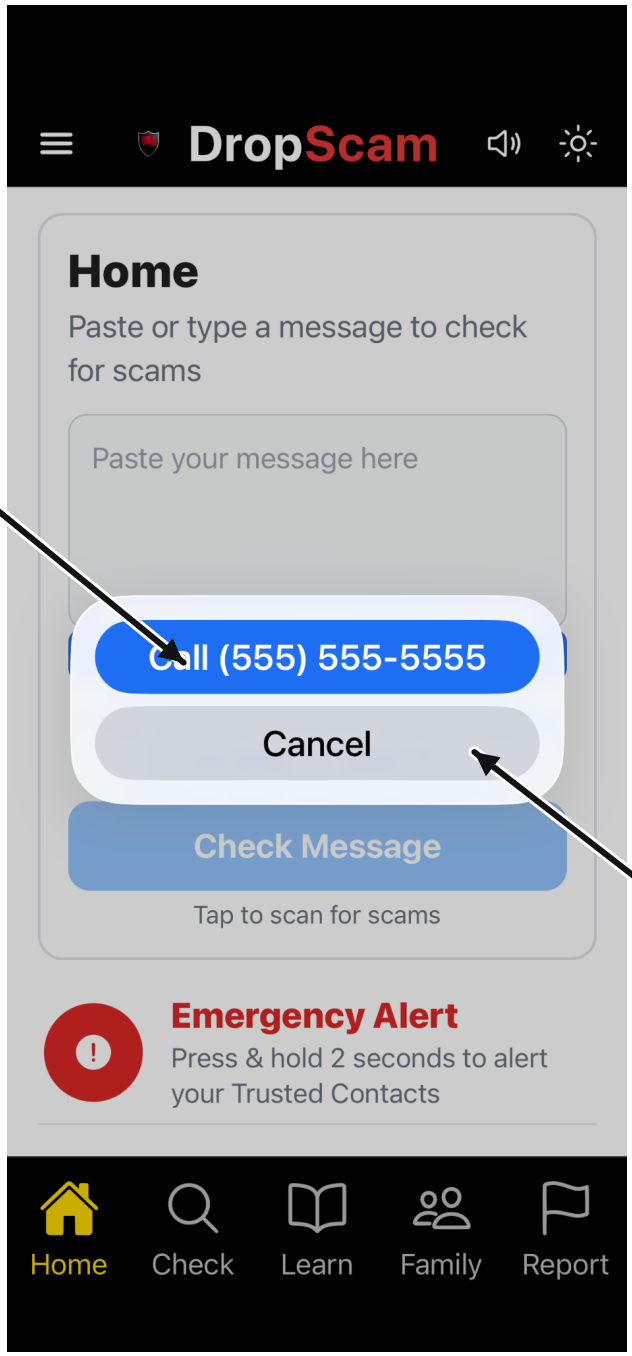
Only one Trusted Contact is selected for a call. You will see an iPhone confirmation before the call is placed.

Confirm the Call

Choose whether to call your selected Trusted Contact.

Call Your Contact

Tap the blue Call button to place the call to the selected person.



Cancel

Tap Cancel to return without placing a call.

Good to Know:

The iPhone asks for confirmation before placing the call. Only the one Trusted Contact you selected will be called.

Emergency Alert — Send a Text

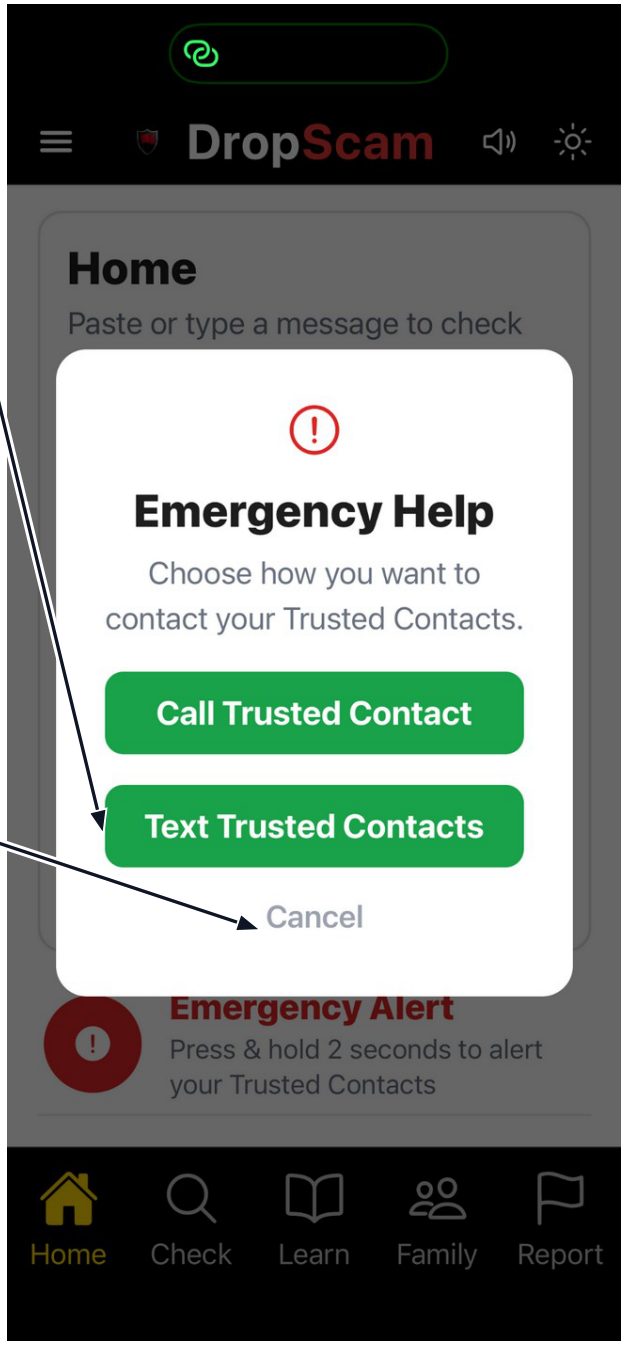
Send a prepared emergency alert to your Trusted Contacts.

Text Trusted Contacts

Tap this button to open the iPhone text composer.

Cancel

Close Emergency Help without sending.



iPhone Messages

Review the prepared message before sending.

Send the Alert

Tap the Send button in iPhone Messages.

Good to Know:

The text is sent only after you tap Send in Messages.
A sent alert does not guarantee delivery or that anyone has read it.

More Options on Home

Quick links to practice, past results, and scam information.

Start Practice

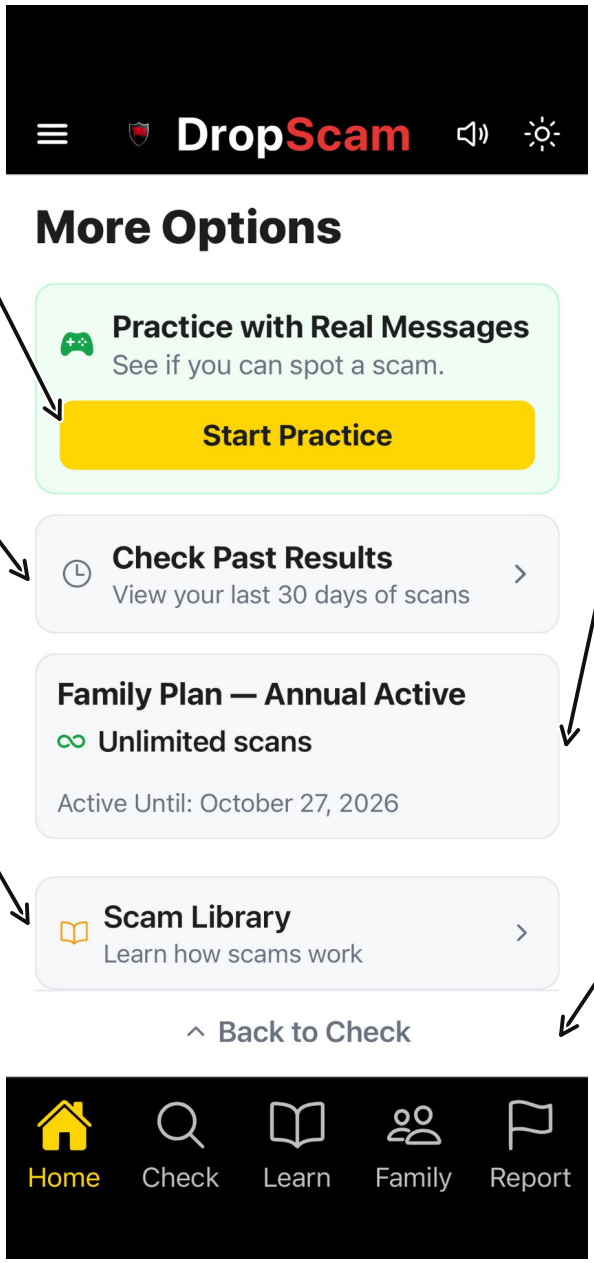
Tap the yellow button to open Practice & Games and try spotting scams.

Check Past Results

Open History to review messages you checked during the past 30 days.

Scam Library

Explore examples of scams and learn to recognize common warning signs.



Current Plan

Shows your active plan and subscription details. This is not a button.

Back to Check

Return to the Check Page to check another message, photo, or screenshot.

Good to Know:

More Options offers shortcuts. Your Current Plan is information only; it does not open a subscription screen when tapped.

Getting to Know the Check Page

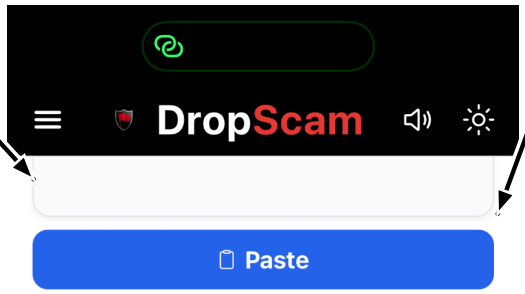
Check suspicious text, photos, and screenshots in one place.

Message Box

Type or paste suspicious text here before checking it.

Paste

Insert copied text. Your iPhone may ask permission.

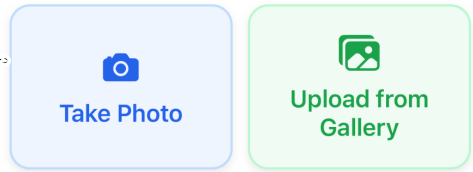


Take Photo

Open the camera to photograph a suspicious letter or notice.

Upload from Gallery

Choose a saved screenshot or photo from your iPhone.

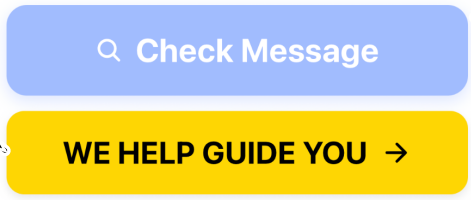


Guided Check

Get step-by-step help with a suspicious message.

Check Message

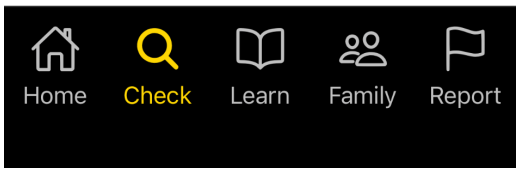
Tap to analyze text or an image when it is ready.



Recent Checks

View saved checks from the past 30 days.

View Recent Checks (30-Day History)



Good to Know

The Check Message button is light blue until something is ready to analyze. After entering text or adding an image, it becomes active.

Type and Check a Message

Enter suspicious text and check it for possible scams.

Type a Message

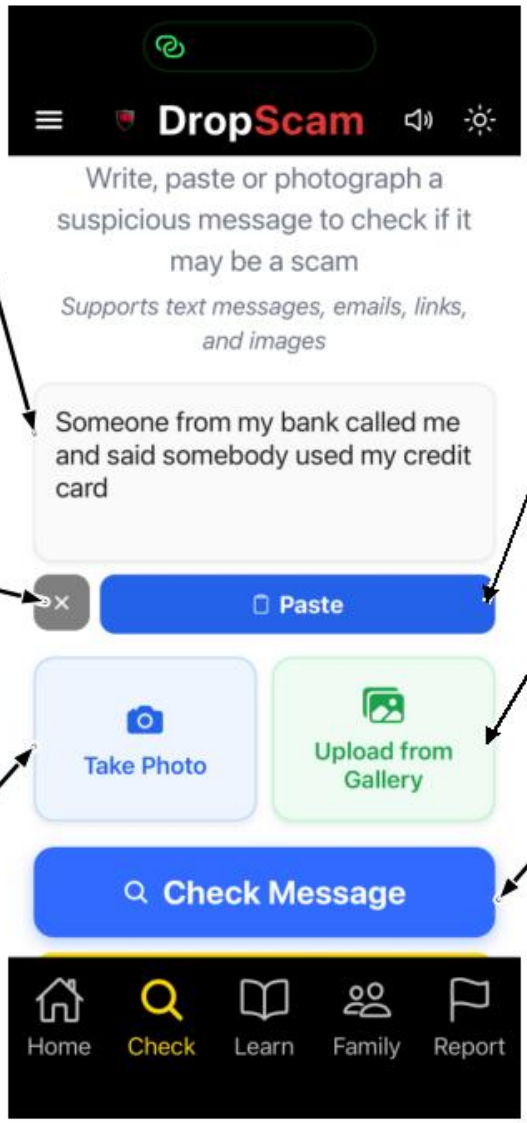
Tap the message box and type the suspicious words as you received them.

Clear Text

Tap the gray X to erase the text and start again.

Take Photo (Optional)

Use the camera to check a suspicious letter, notice, or printed message.



Paste

Tap Paste to insert text copied from a message, email, or another app.

Upload from Gallery

Choose an existing photo or screenshot, then tap Check Message to scan it.

Check Message

After entering text, tap the blue Check Message button to analyze it.

Good to Know

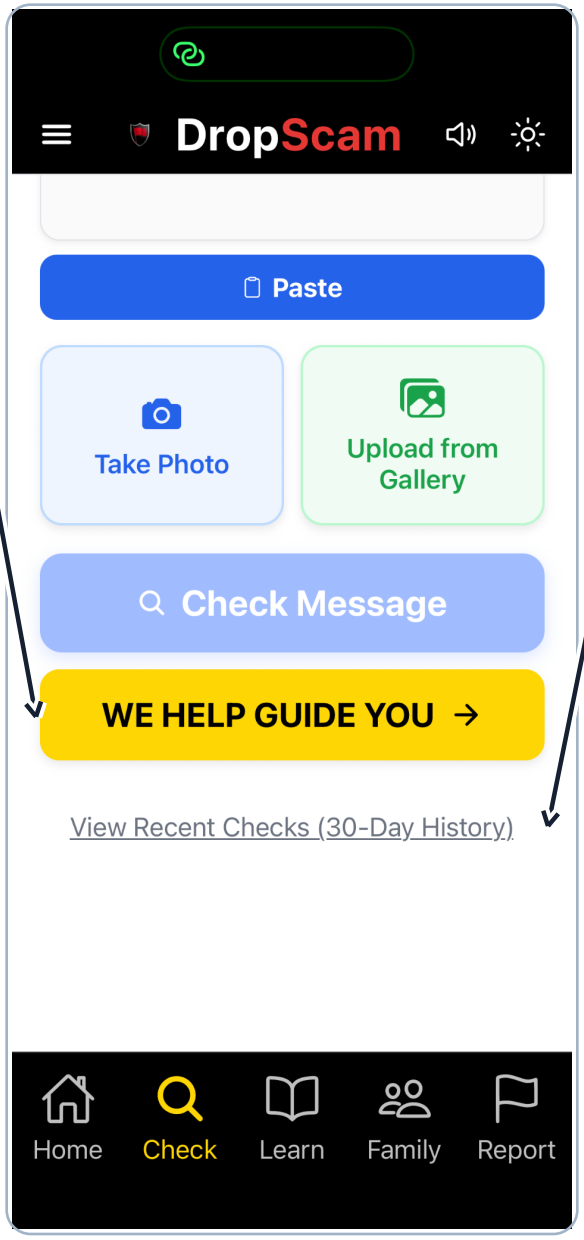
Do not tap links or call numbers in a suspicious message. Type its wording into DropScam and read the results before deciding what to do.

Guided Help and Recent Checks

Two additional ways to get help from the Check page.

WE HELP GUIDE YOU

Tap the yellow button when you are unsure what to check. DropScam walks you through the process one step at a time.



View Recent Checks

Tap the underlined 30-Day History link to revisit previously saved checks and their results.

When to use Guided Help

Choose this option if you need more guidance rather than checking a message on your own.

What History Shows

Recent Checks lets you return to earlier analyses without starting a new check.

Good to Know

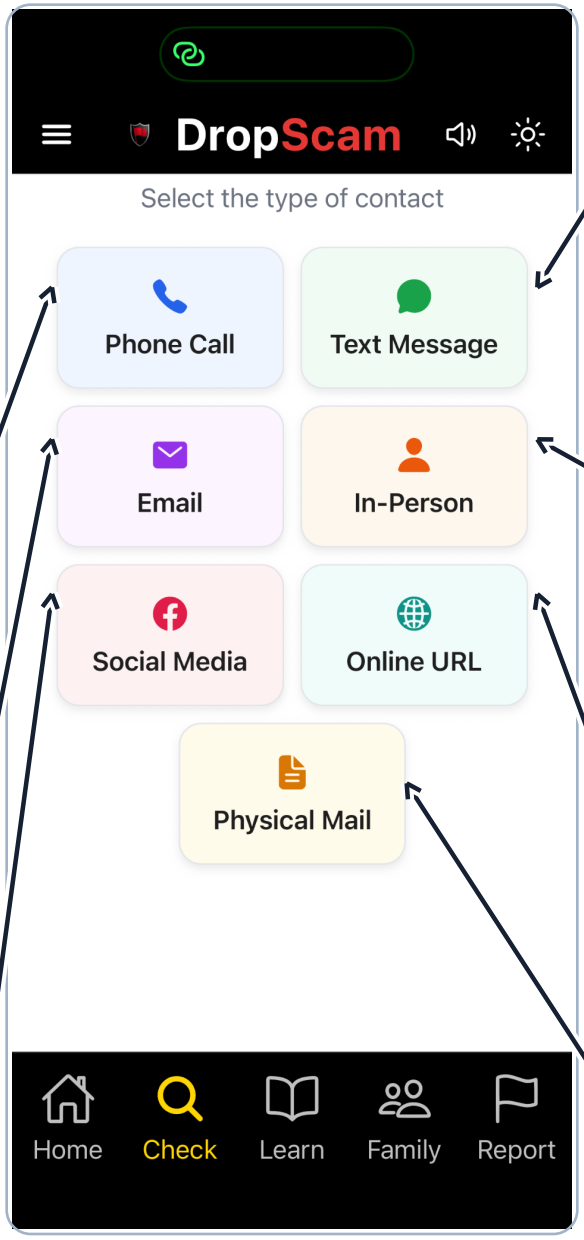
The yellow guided-help button and the underlined history link are separate features. Neither sends an emergency alert.

Choose How You Were Contacted

Guided Help begins by asking where the suspicious contact came from.

Choose One Type

Tap the tile that best describes how the person or message reached you.



Phone Call

Select when someone contacted you by telephone.

Email

Choose this for a suspicious message sent to your email inbox.

Social Media

Choose this for contact through a social media service.

Text Message

Select for a text message received on your phone.

In-Person

Choose when someone approached or spoke to you face to face.

Online URL

Select for suspicious contact involving a website or web address.

Physical Mail

Choose for a suspicious letter or notice delivered through the mail.

Good to Know

There are seven contact types. Choose the one that best fits your situation; DropScam then begins a guided series of six questions.

Answer Six Guided Questions

Respond to each question to help DropScam assess the situation.

Back

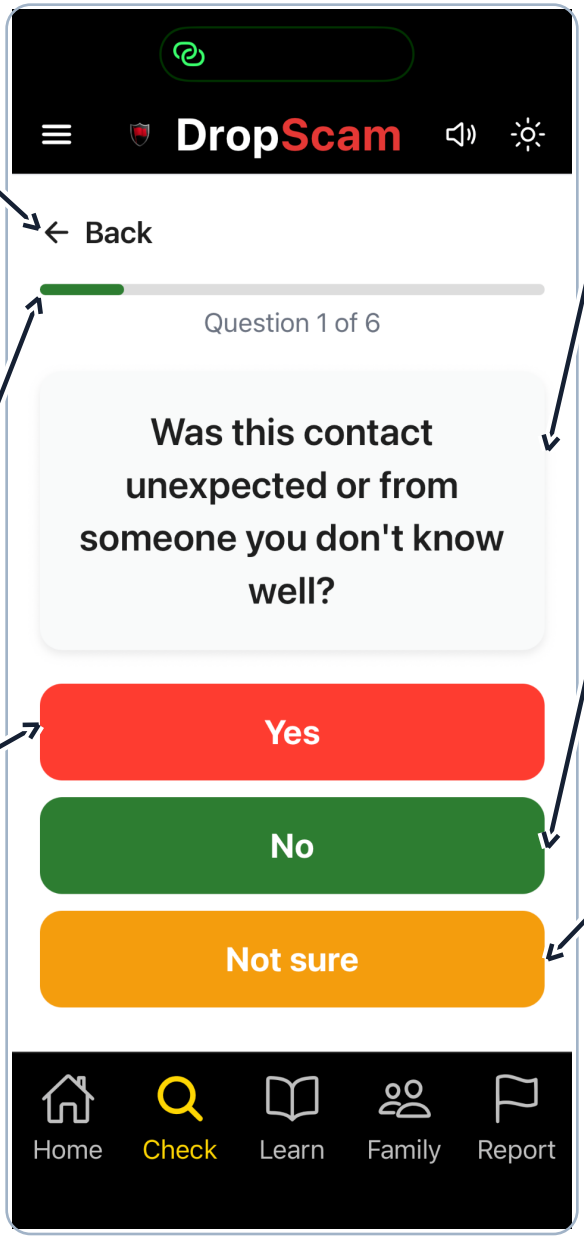
Tap Back if you need to return to the previous step.

Question Progress

The bar and Question 1 of 6 show how far you are through the six questions.

Yes

Tap Yes when the statement accurately describes what happened.



Read the Question

Read each question carefully before selecting your answer.

No

Tap No when the statement does not describe your situation.

Not sure

Choose Not sure if you cannot confidently answer Yes or No.

Good to Know

Answer all six questions as best you can. After the last answer, DropScam produces a result for you to review. Do not guess when you are unsure.

Understanding Your Results

Read the assessment and the recommended next steps.

Back

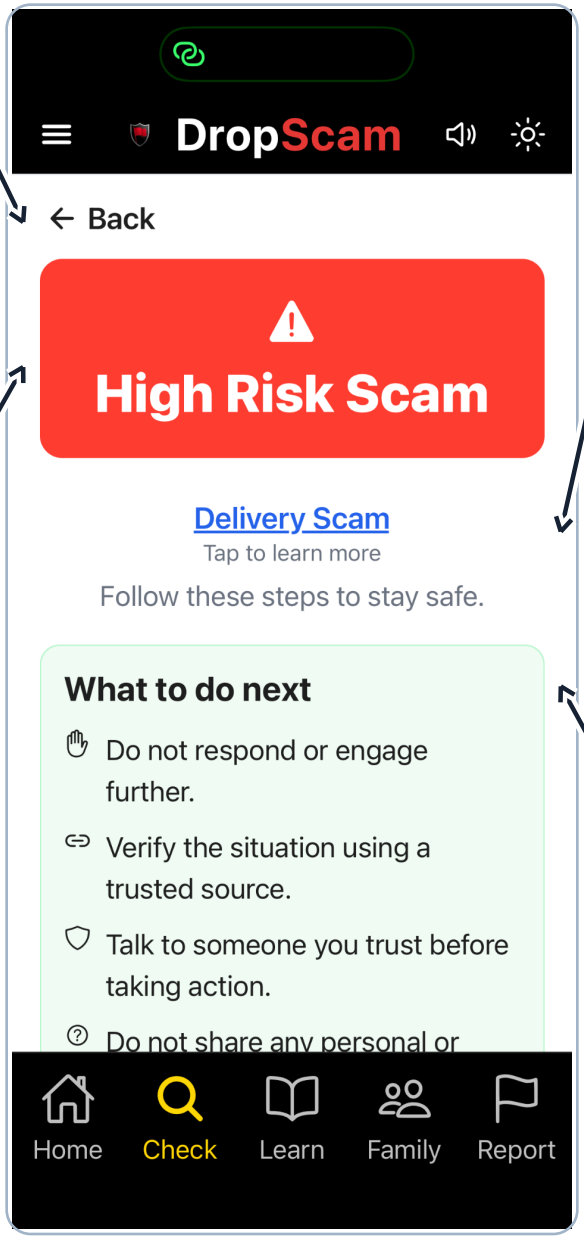
Return to the previous screen if needed.

! Risk Assessment

The red banner shows High Risk Scam for this example. Other checks may receive different results.

Example Result

The risk level and scam category depend on the message you checked.



Scam Category

Tap the blue Delivery Scam link to learn more about this type of scam.

What to do next

Read the safety recommendations below the assessment; scroll for the full list.

Good to Know

A High Risk result is a warning to be cautious, not proof of who sent the message. Do not open links in a suspicious message.

What You Can Do With Results

Choose the next action that is most helpful to you.

Share with Trusted Contact

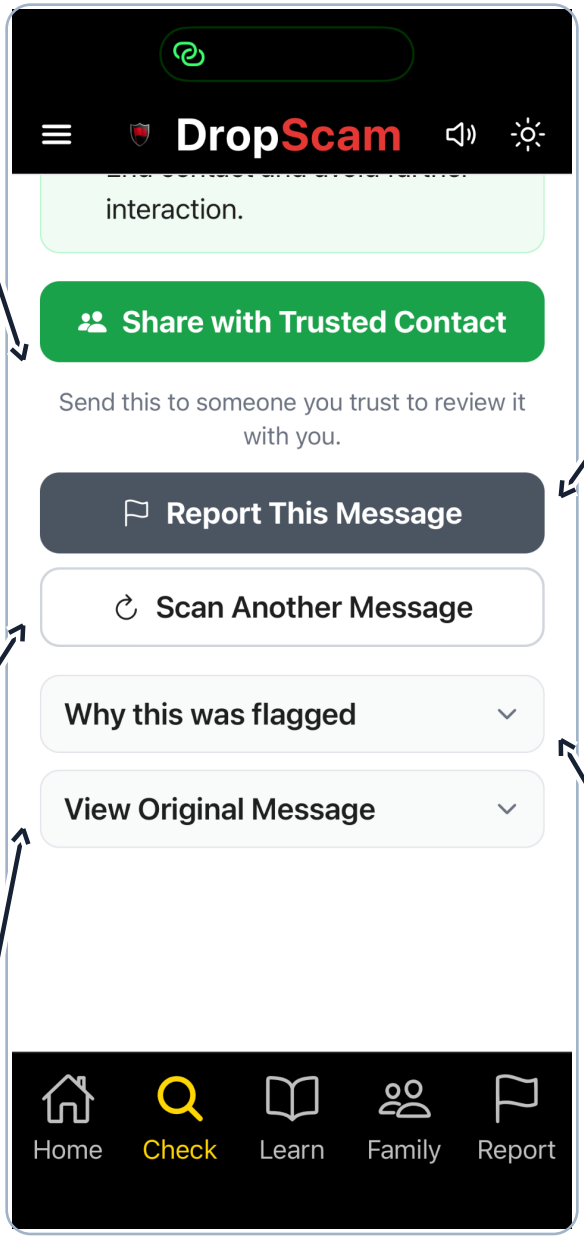
Tap the green button to share the assessment with someone you trust.

Scan Another Message

Start a new check for another suspicious message.

View Original Message

Expand to read the exact text submitted for analysis.



Report This Message

Tap the dark button to begin the reporting process.

Why this was flagged

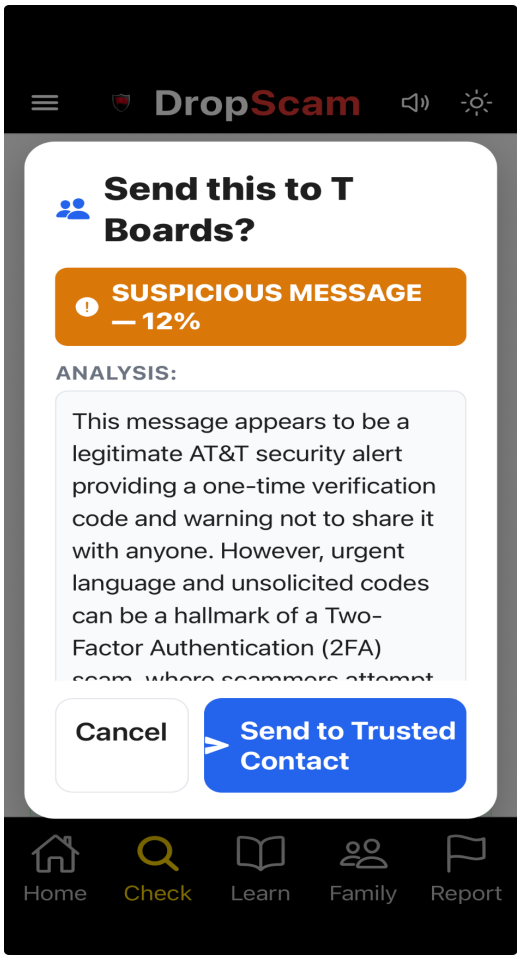
Expand to review the warning signs identified in the message.

Good to Know

Sharing, reporting, and starting a new check are separate actions. Expandable panels open and close when tapped.

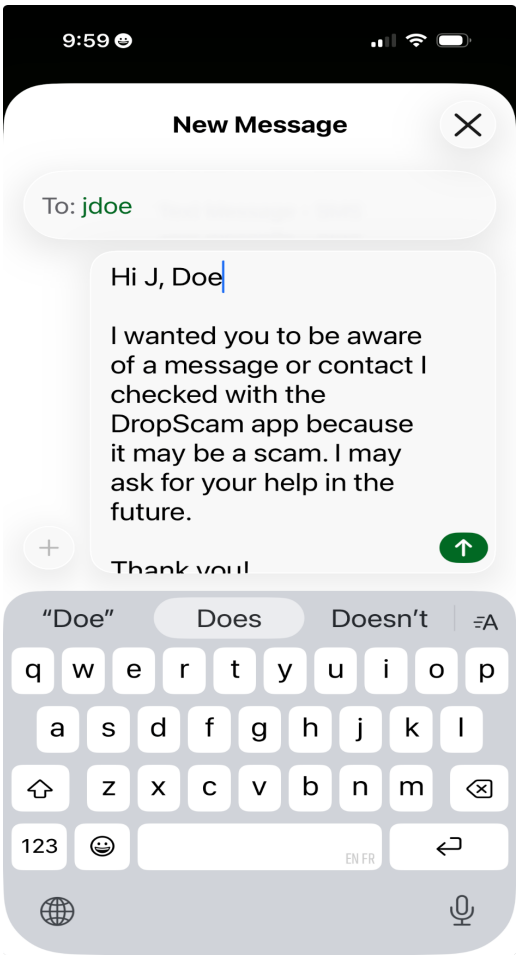
Share Results with a Trusted Contact

Review a check result and share it through iPhone Messages.



1. Review the sharing prompt

Check the analysis and choose Send to Trusted Contact.



2. Review the message

Check the recipient and text, then tap Send in Messages.

Good to Know:

Sharing requires your action in the iPhone Messages composer. Review the recipient and message carefully before sending.

Top of Page
Back to Contents

Why Your Message Was Flagged

Understand the warning signs found in your submitted message.

Open the Explanation

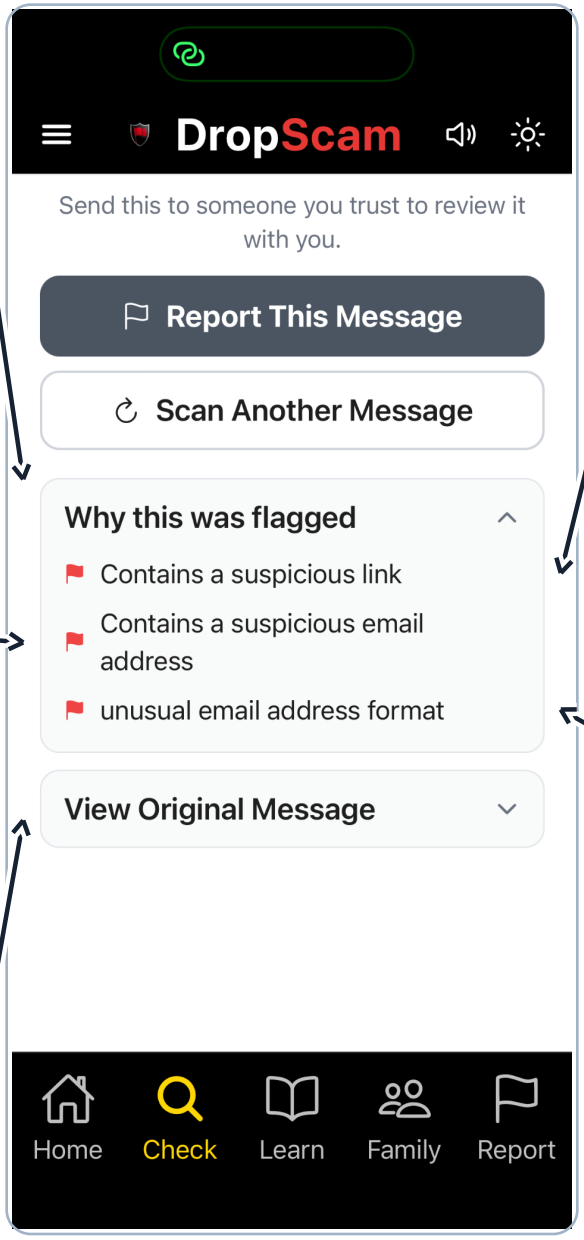
Tap Why this was flagged to expand or collapse the list.

Suspicious Email

The example includes an email address that was flagged as suspicious.

Original Message

Open this separate panel to review what was actually analyzed.



Suspicious Link

The example contains a link that DropScam marked as suspicious.

Unusual Format

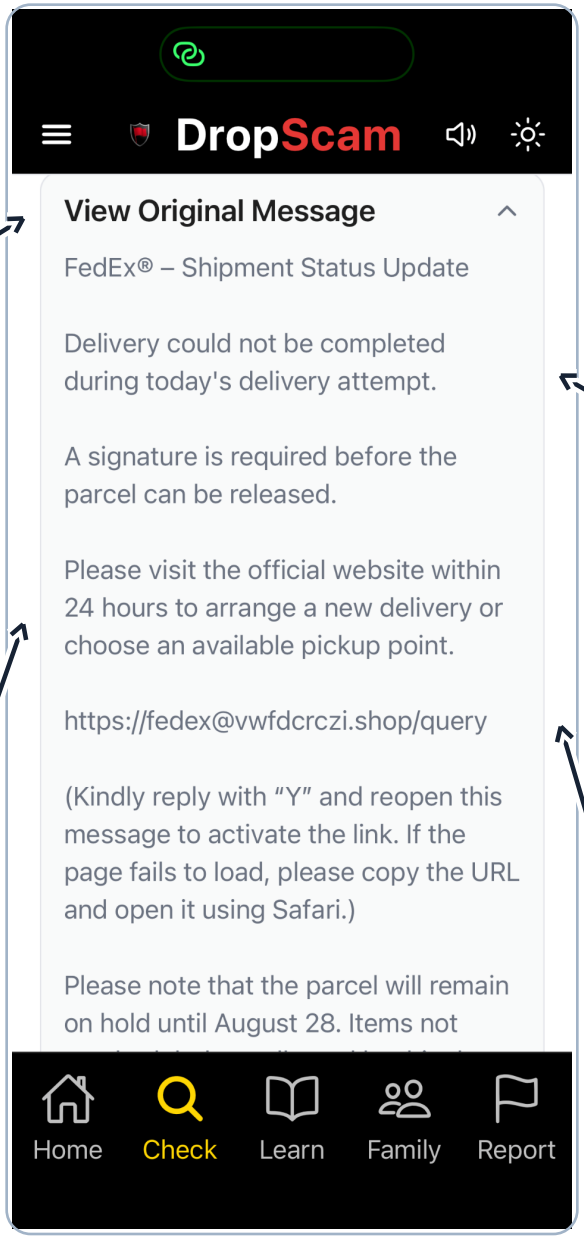
The format of the email address is another warning sign in this example.

Good to Know

This example displays three flagged items. The number and type of warning signs can vary depending on the message.

Review Your Original Message

See the message that was submitted for analysis.



Open or Close

Tap View Original Message to expand or collapse the message.

Original Wording

Read the actual submitted text to understand what was checked.

Urgent Requests

This example asks the recipient to act within 24 hours. Pressure to act quickly is a warning sign.

Suspicious Address

The message includes a questionable web address. Do not open it or copy it into a browser.

Scroll to Read More

The original message continues below the visible screen; scroll down to read the rest.

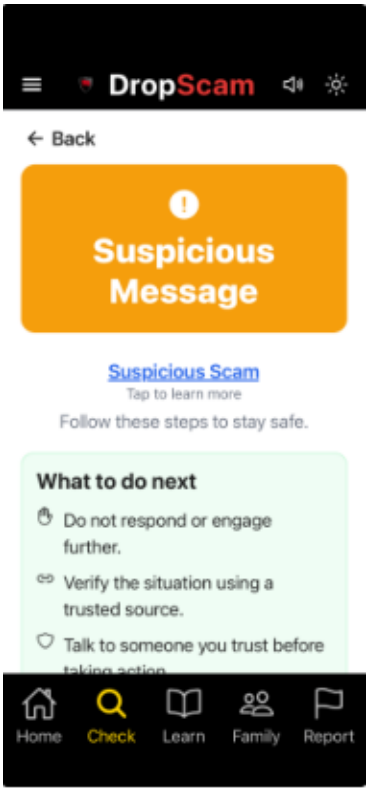
Good to Know

Regular checks display the submitted message here. Guided Help instead displays a summary based on answers to its six questions.

Other Results You May See

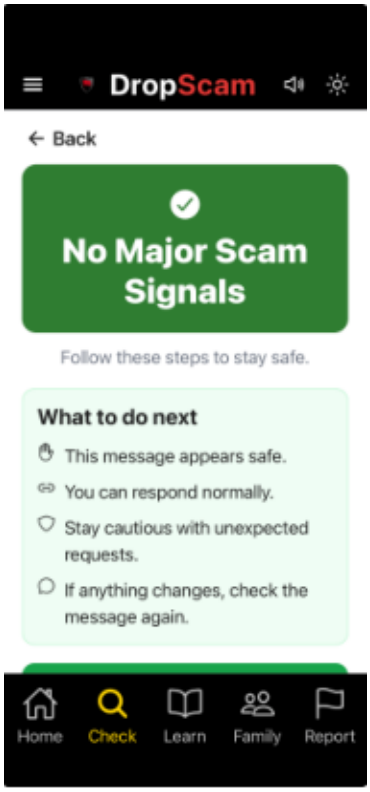
Three examples of how DropScam explains its findings.

Suspicious Message



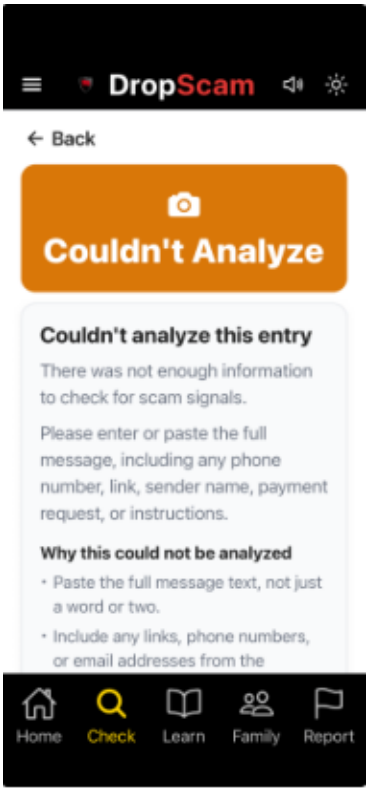
Warning signs were found.
Review the recommended steps.

No Major Scam Signals



No major warning signs detected.
Stay alert to unexpected requests.

Couldn’t Analyze



More information is needed.
Try checking the full message.

Good to Know:

Each result depends on the type of contact being checked and the information provided.
Different messages or contacts may produce different results.

Top of Page Back to Contents

Understanding Your Guided Help Results

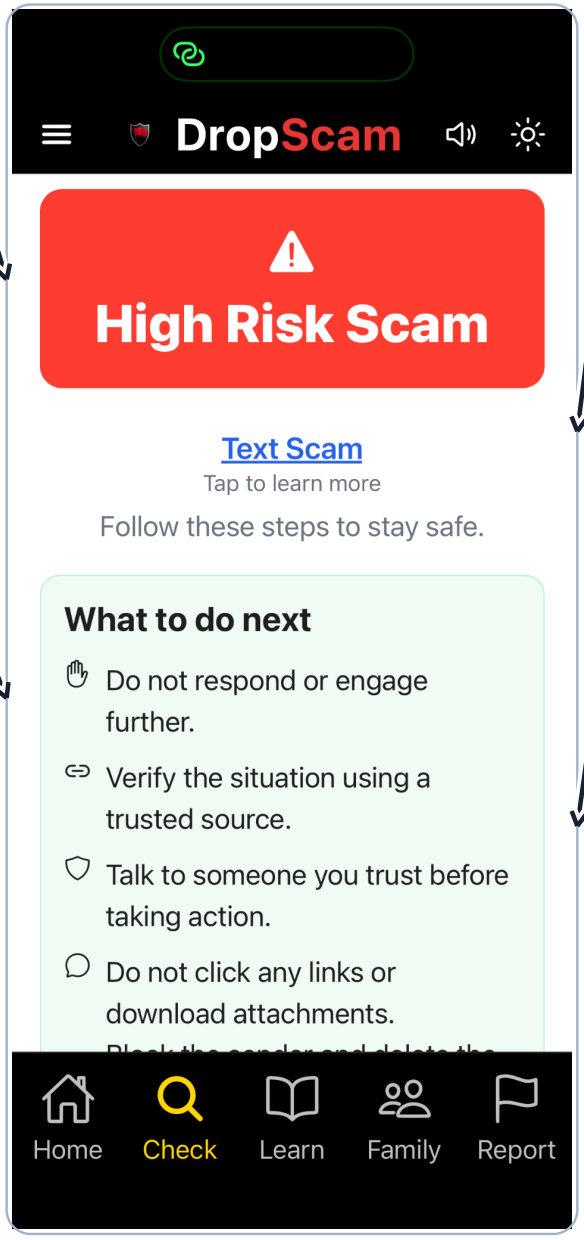
Learn what the assessment means and how to stay safe.

Risk Assessment

The red High Risk Scam banner is this example's result. Other checks may receive different assessments.

Safety Steps

Read What to do next for practical steps to protect yourself before responding.



Scam Category

Tap the blue Text Scam link to learn more about this type of scam.

Scroll for More

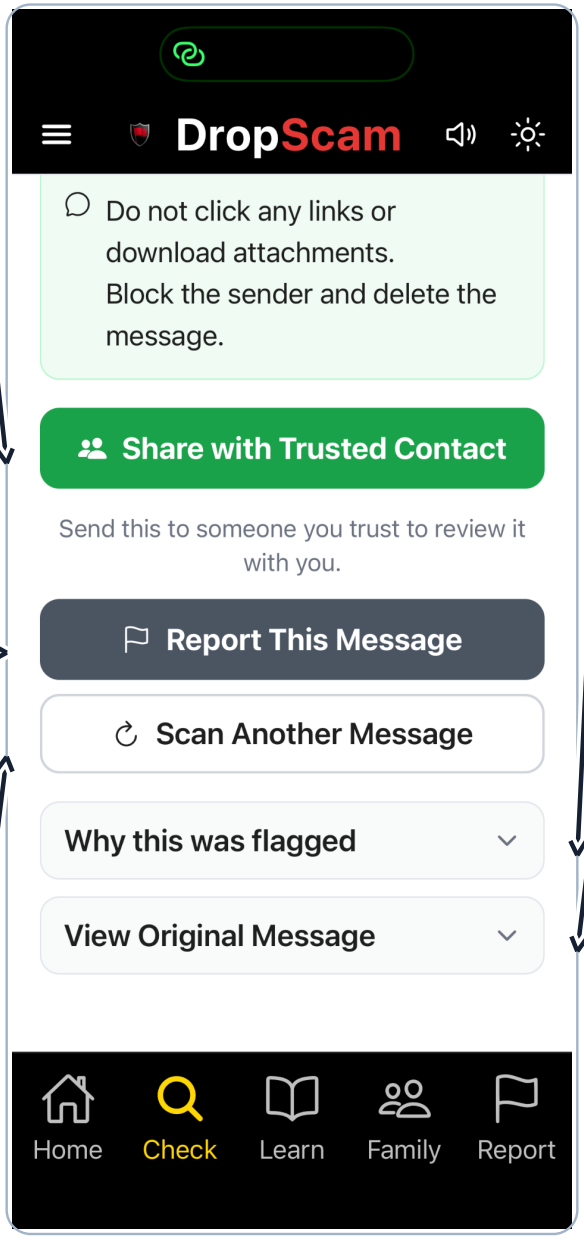
Continue scrolling down the results to read all safety advice and find action buttons.

Good to Know

A risk assessment is guidance, not proof of fraud. Do not reply, follow suspicious links, or share private information while you verify the situation.

Actions on the Results Page

Use these controls to get help, report, or start another check.



Share with Contact

Tap to share the assessment with a Trusted Contact so you can review it together.

Report This Message

Tap to begin the app's reporting process for the suspicious message.

Scan Another

Start a new check for another suspicious message.

Why this was flagged

Expand to see the questions and answers that contributed to the result.

View Original Message

Expand to review the recorded summary and details of this guided assessment.

Good to Know

Sharing, reporting, and scanning again are separate actions. Opening an expandable section only displays more information.

Why This Was Flagged

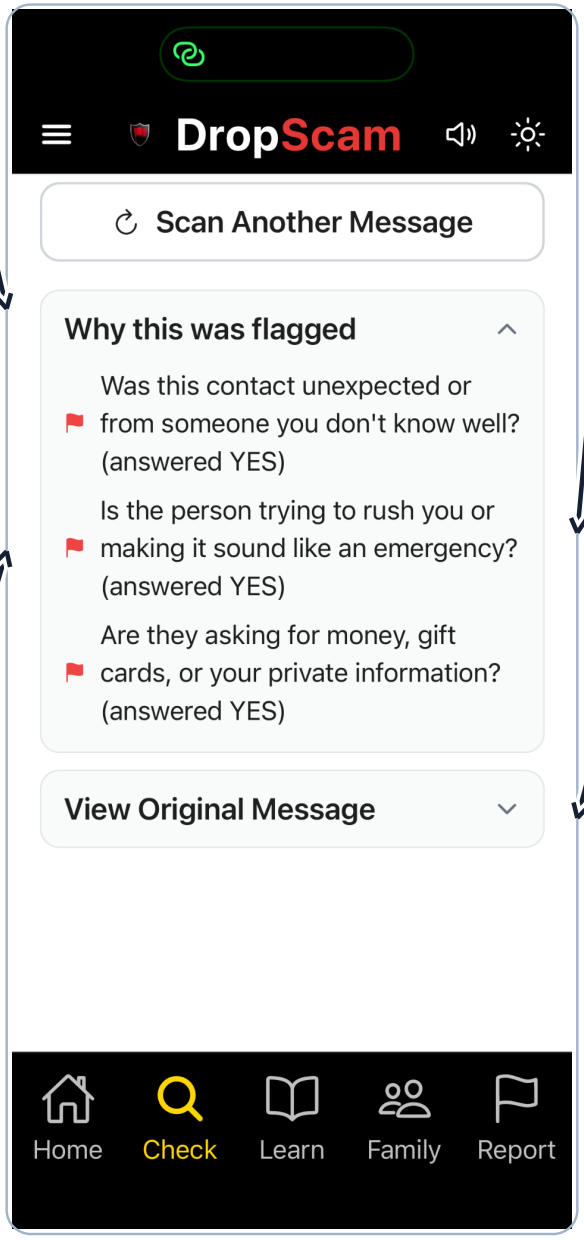
Review the warning signs that influenced the assessment.

Expand Details

Tap Why this was flagged to show or hide the contributing questions and answers.

Flagged Questions

The red flags mark answers that raised concerns in this particular assessment.



Your Answers

The displayed YES responses are examples of answers contributing to this result.

Original Details

Tap View Original Message to open the summary of this guided check.

Good to Know

Not every question needs a YES answer for a High Risk result. This section may show only relevant answers, not all six responses.

Review Your Check Details

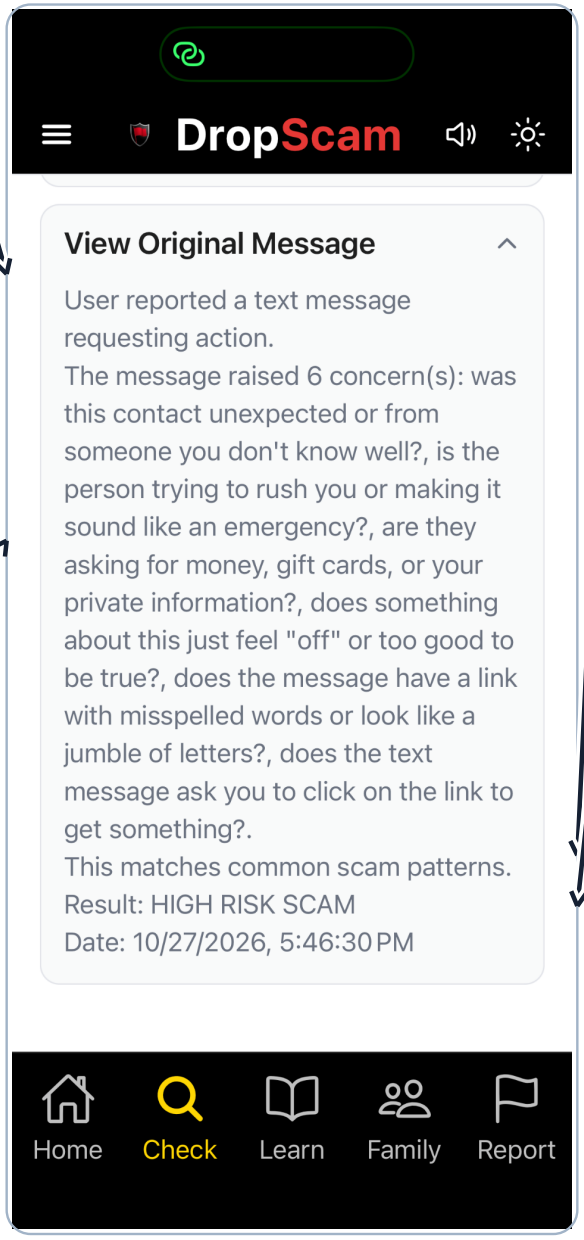
Understand the information saved with the guided result.

Open or Close

Use the chevron beside View Original Message to expand or collapse the details.

Reported Situation

The summary describes the type of contact and the concerns identified by your answers.



Risk Result

The recorded summary includes the assessment reached by the guided questions.

Date and Time

The saved details show when this assessment was made.

Good to Know

For Guided Help, View Original Message may display a generated summary of your answers rather than the original text of a copied message.

Getting to Know the Learn Page

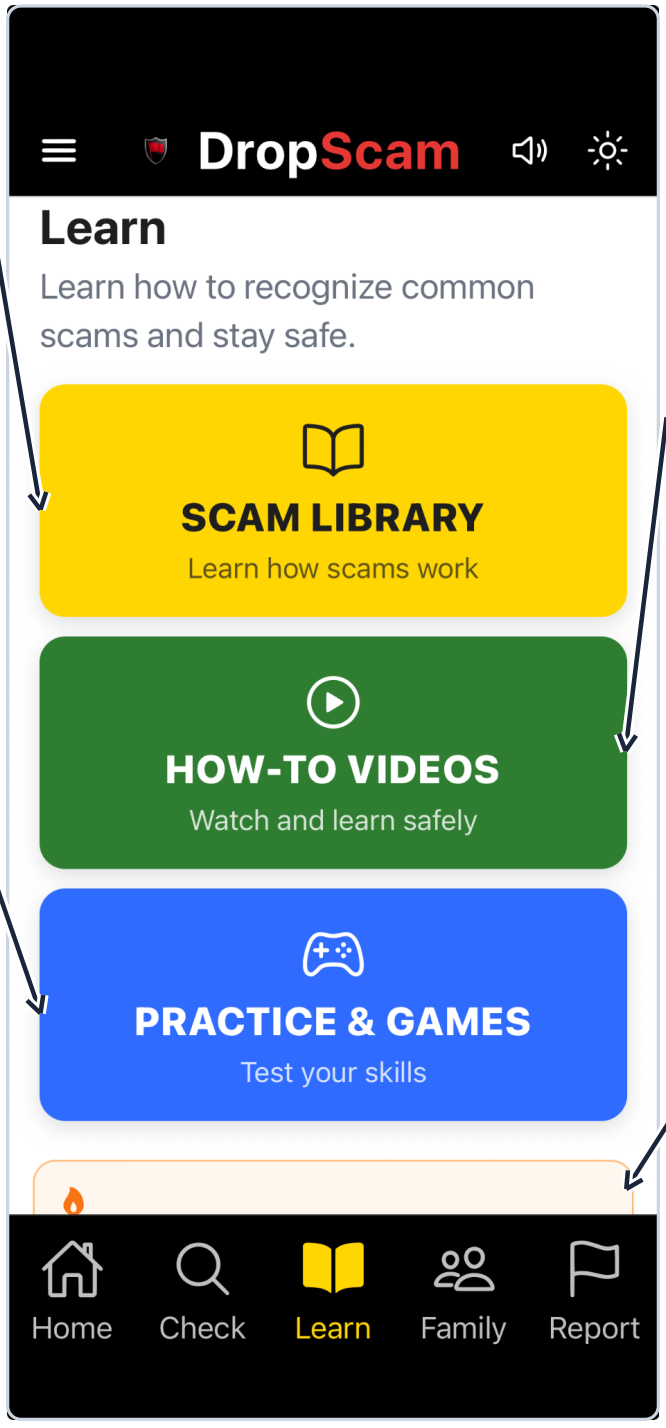
Explore the tools that help you recognize scams and build confidence.

▣ Scam Library

Tap the yellow card to explore scam examples and learn how common scams work.

✧ Practice & Games

Tap the blue card to test your skills and learn by practicing scam recognition.



▷ How-To Videos

Tap the green card to watch step-by-step demonstrations of DropScam features.

♨ Scam of the Week

Scroll down to find the featured scam. Tap its arrow to show more details.

Good to Know

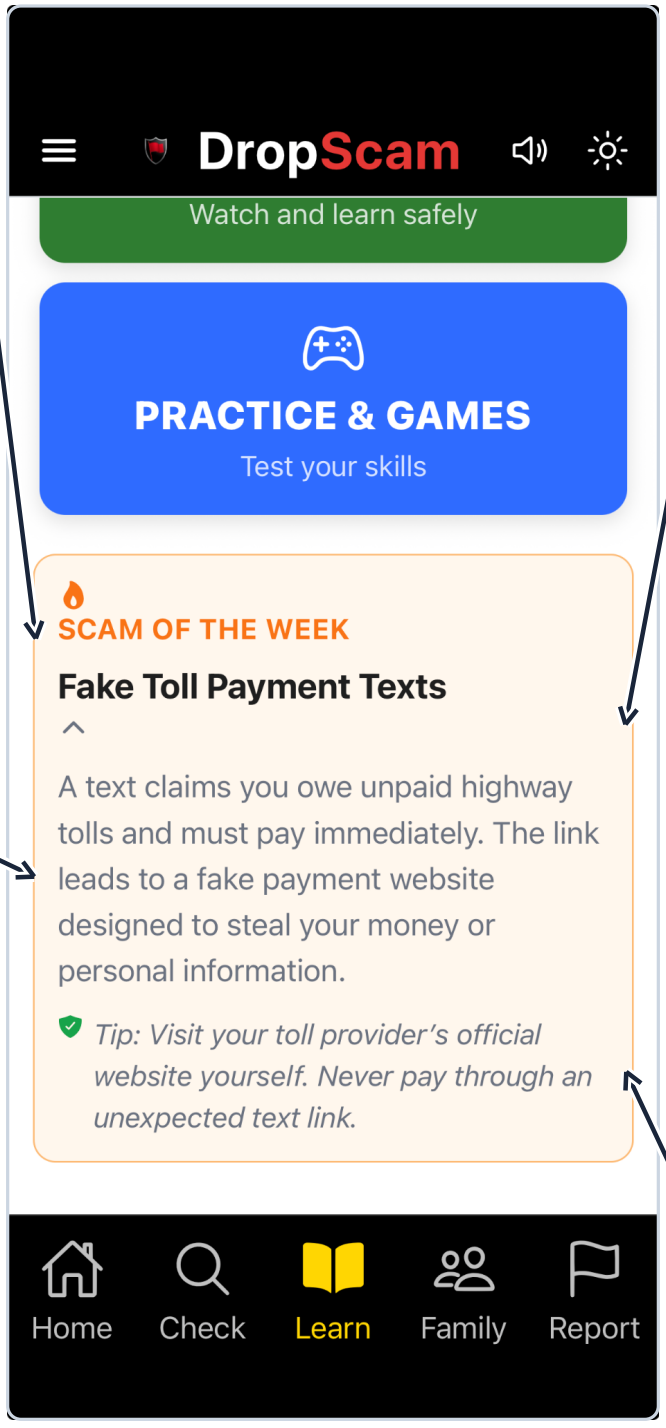
The Learn page is for education and practice. You can return to it any time by tapping Learn in the bottom navigation.

Scam of the Week

Learn about a current scam example and a practical way to stay safe.

Featured Scam

The orange panel names a featured scam. The example shown is Fake Toll Payment Texts.



Expand or Close

Tap the small chevron under the scam title to show or hide its details.

Scam Explanation

Read how the scam works and what the suspicious message may ask you to do.

Safety Tip

Read the green-shield tip for a safer next step. Use a trusted source, not an unexpected text link.

Good to Know

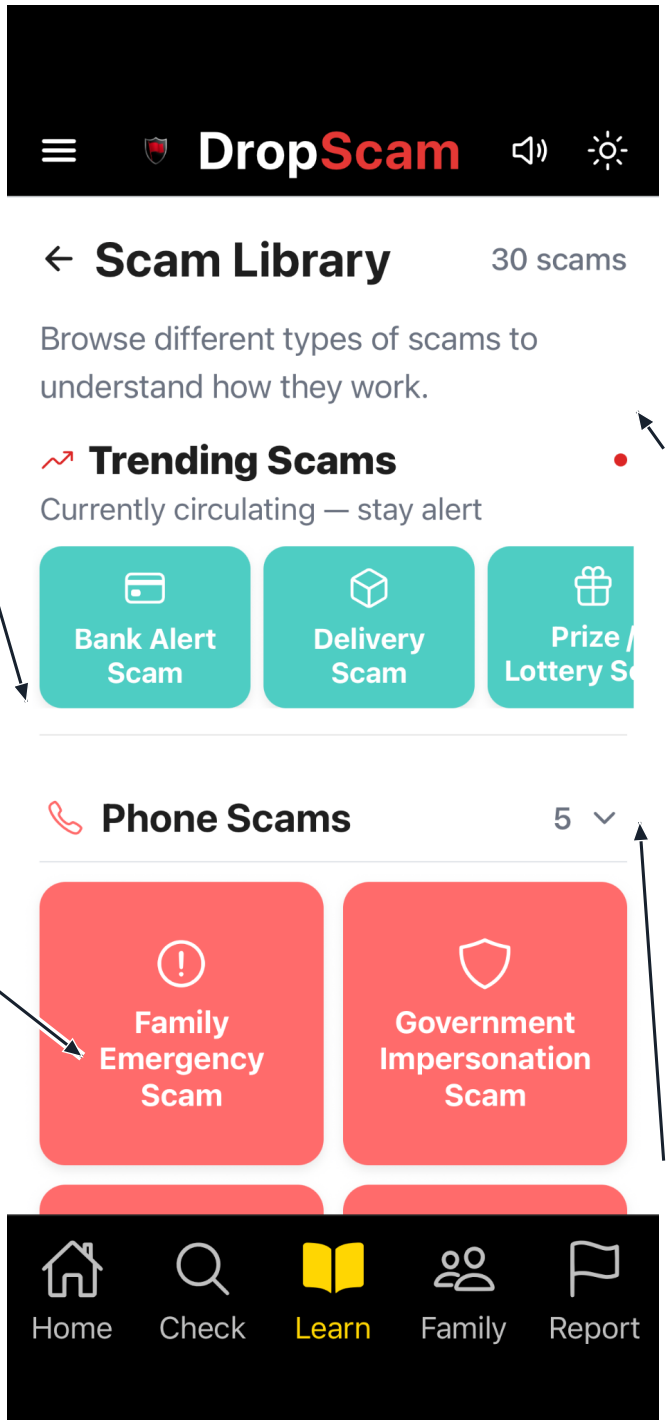
The featured scam can change. Expand the panel to read its description and safety tip; collapse it when you are finished.

Explore the Scam Library

Browse examples and learn how common scams operate.

Scam categories

Choose a category such as Phone Scams to see its examples.



Trending scams

Swipe across the row to explore scams highlighted near the top.

Scam cards

Tap a colored card to open that scam example.

Category count

The number beside a category tells you how many examples it holds.

Good to Know

Scam Library is a learning resource, not a live scam-detection result.
Read the example and its safety advice before acting.

Read a Scam Example

Delivery Scam — understand the bait, the hook, warning signs, and safe steps.

TOP OF EXAMPLE

Scam category

Shows the type of scam being described.

Text Message Scams

Delivery Scam

The Bait

The claim used to get your attention.

⚠ The Bait

A text says a package is held at the post office or needs a small fee to be delivered.

SCROLL DOWN

The Hook

The link leads to a fake tracking page that captures card details or login credentials.

The Hook

What the scammer wants you to do.

⚑ Red Flags

- You were not expecting a package from that carrier
- Small "reshipping fee" requested
- Tracking link uses a short URL or

Red Flags

Clues that help you spot the scam.

SAFETY GUIDANCE

How to Block

Scroll down for more ways to stay safe.

How to Block

Do not tap the link. Go to the carrier's real website and enter the

Good to Know

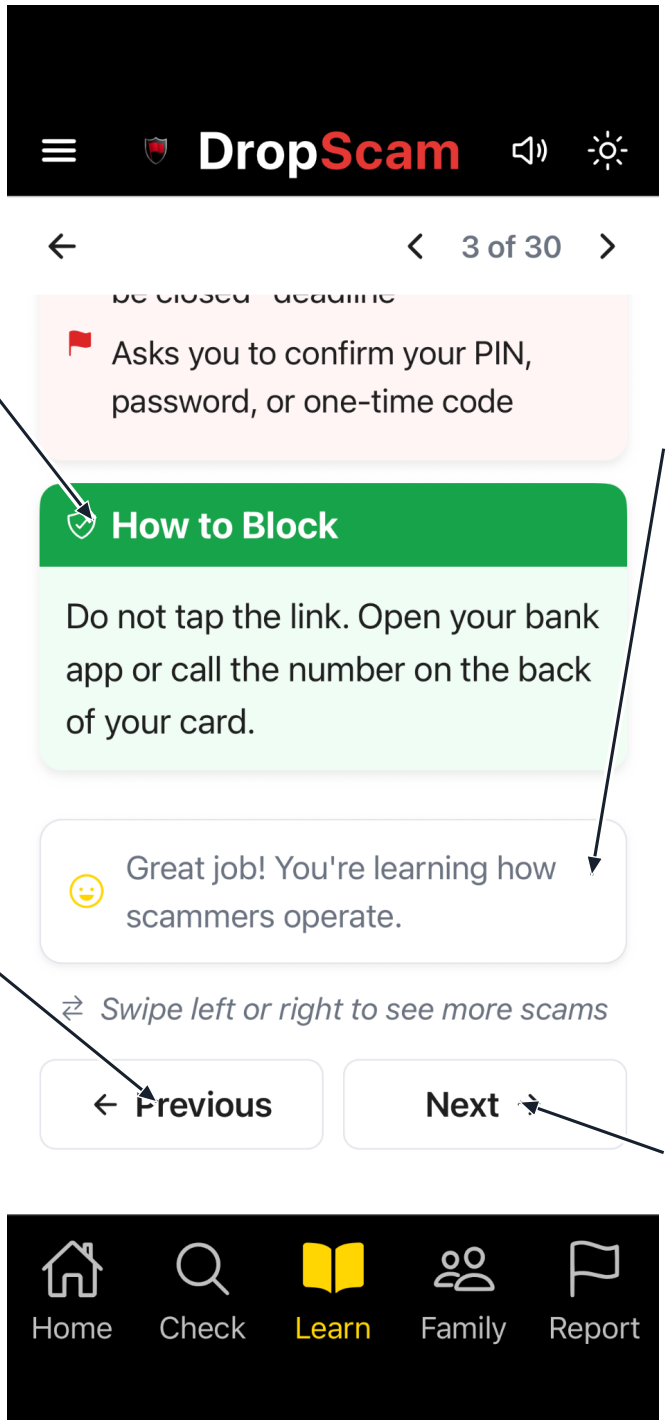
Scroll through the example to read each section. Never use a link from a suspicious message to verify a delivery; visit the carrier's website directly.

Safety Advice & Navigation

Finish the example, then continue learning.

How to Block

Read the recommended safer response. Do not follow suspicious links.



Learning reminder

The message reinforces what you have learned from this example.

Previous example

Tap Previous to return to the prior example.

Next example

Tap Next to see another scam, or swipe between examples.

Good to Know

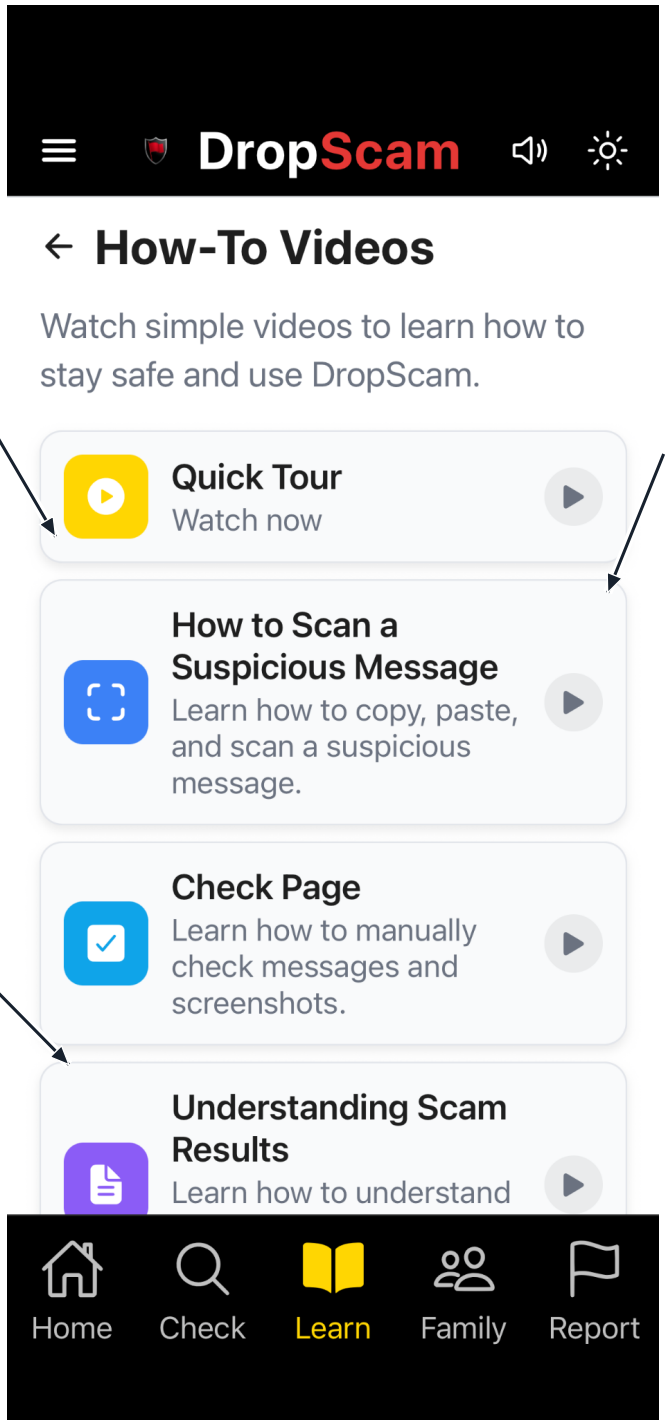
The example counter shows your place in the library. Use the back arrow to return to the Scam Library.

Find How-To Videos

Watch short demonstrations of DropScam features.

Video topics

Each row names a skill you can learn, such as checking a message.



Play a lesson

Tap the play button on the right of the video you want to watch.

Feature lessons

Scroll down to find videos about contacts, alerts, and reporting.

More videos

Scroll down to see more videos. The list can grow as tutorials are added.

Good to Know

Select the video that matches the task you want to learn.
You can replay a lesson whenever you need a refresher.

Watch the Quick Tour

Use the built-in video controls to learn at your pace.

Video picture

The demonstration plays in the video window above the controls.



Expand view

Tap the icon at the lower right of the video to enlarge the view.

Back 10 seconds

Tap to repeat a part you want to see again.

Play or pause

Tap Play to start. Use the same center control to pause as needed.

Good to Know

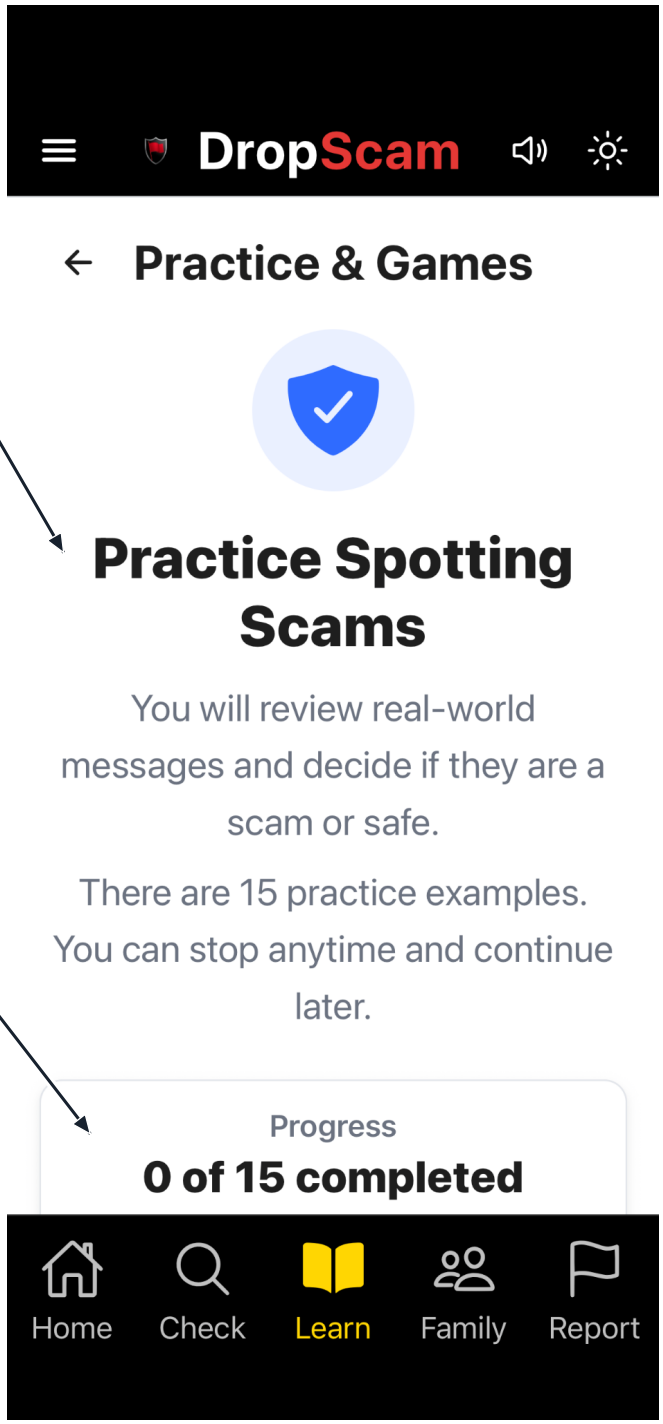
Drag the progress bar to move to a different point in the video.
The forward 10-second control is to the right of Play.

Start Practice & Games

Build confidence by judging realistic message examples.

Practice purpose

Review examples and decide whether each is a scam or safe.



Continue later

You can stop anytime and return to continue your practice from where you left.

Progress

The progress card shows how many of the 15 examples are complete.

Start Practice

Scroll down and tap the blue button to begin the first practice example.

Good to Know

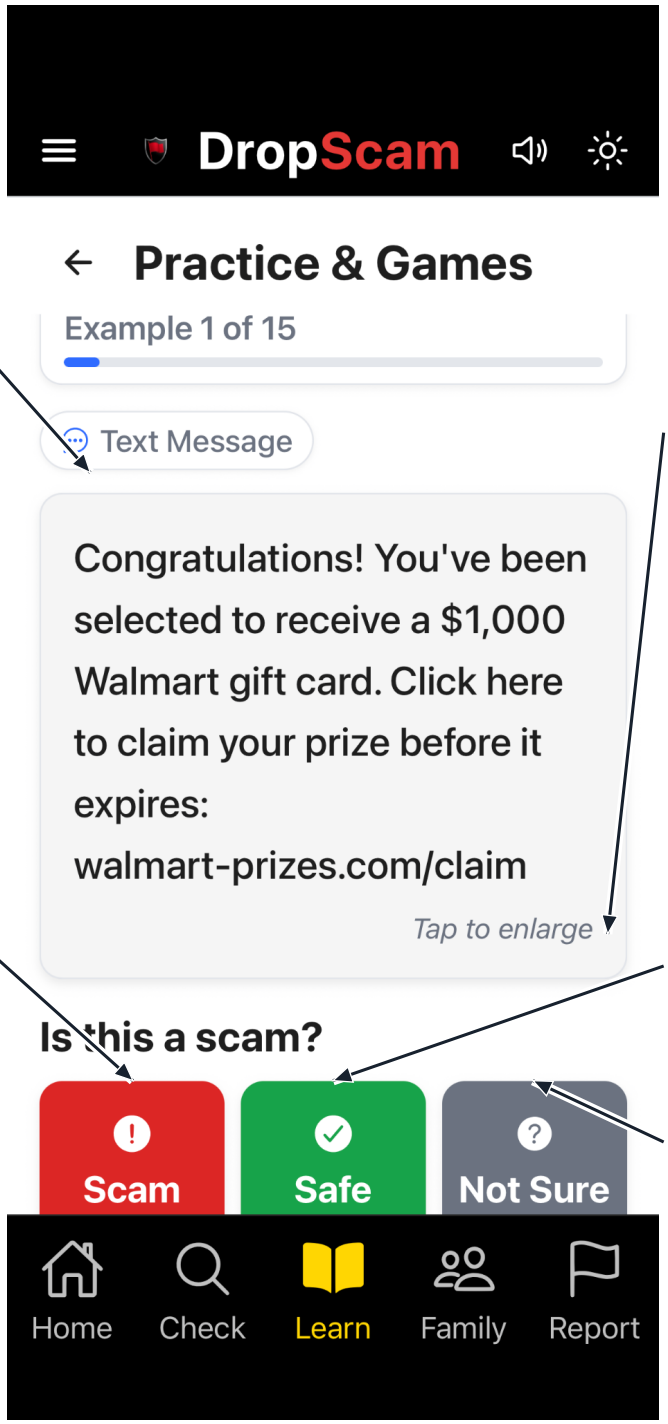
Practice & Games is available without purchasing a subscription.
It is a learning activity, not an analysis of a real message.

Choose an Answer

Read the practice message and decide what you think.

Message type

Text Message identifies the kind of example you are reviewing.



Tap to enlarge

Tap the message card to see the text at a larger size.

Scam

Tap the red button if you believe the example is a scam.

Safe

Tap the green button if you believe the example is safe.

Not Sure

Tap the gray button if you are uncertain.
It is okay to be unsure.

Good to Know

The practice message is an example; do not visit or enter information into any web address displayed in it.

Use Hints or Skip

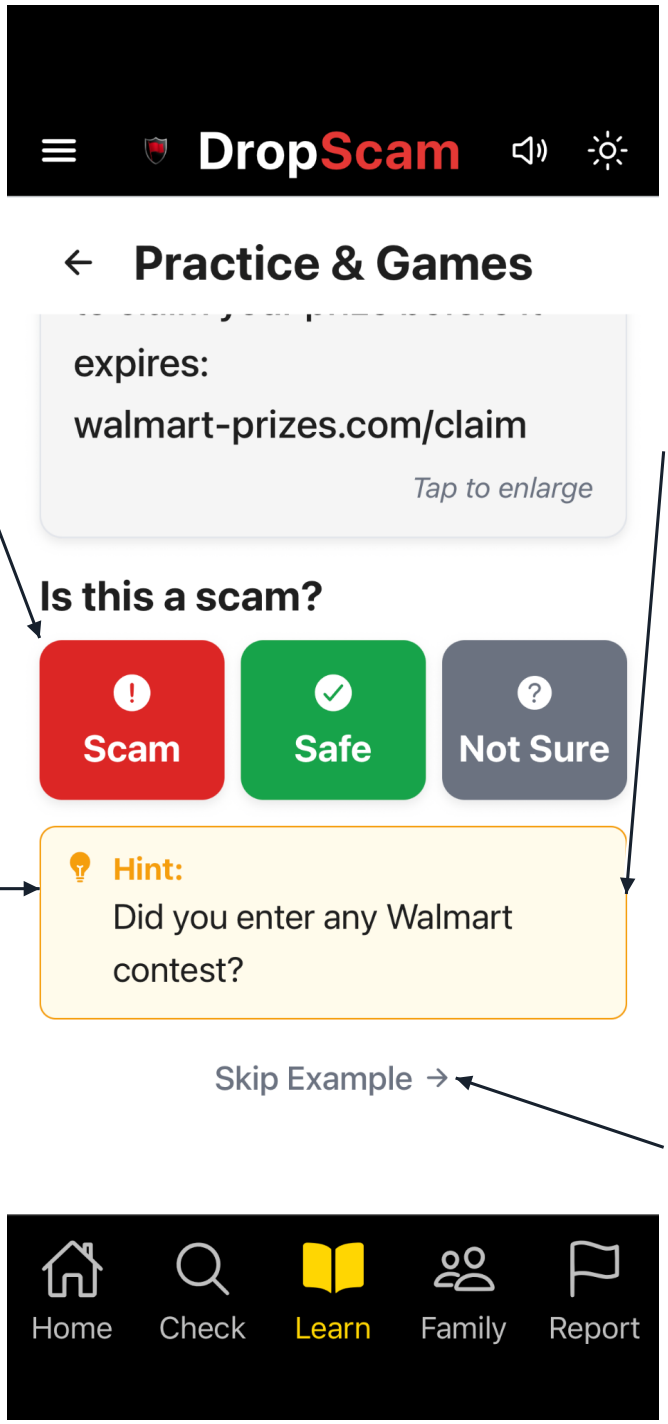
Practice at your own pace without pressure.

Answer choices

Choose Scam, Safe, or Not Sure based on the message and its clues.

Hint

A clue appears when you request help. Read it before deciding.



Read the clue

The hint asks a question that can help you notice a warning sign.

Skip Example

Tap to move past this example and continue practicing.

Good to Know

You do not have to get every answer right. The goal is to learn how to recognize warning signs more confidently.

Getting to Know the Family Page

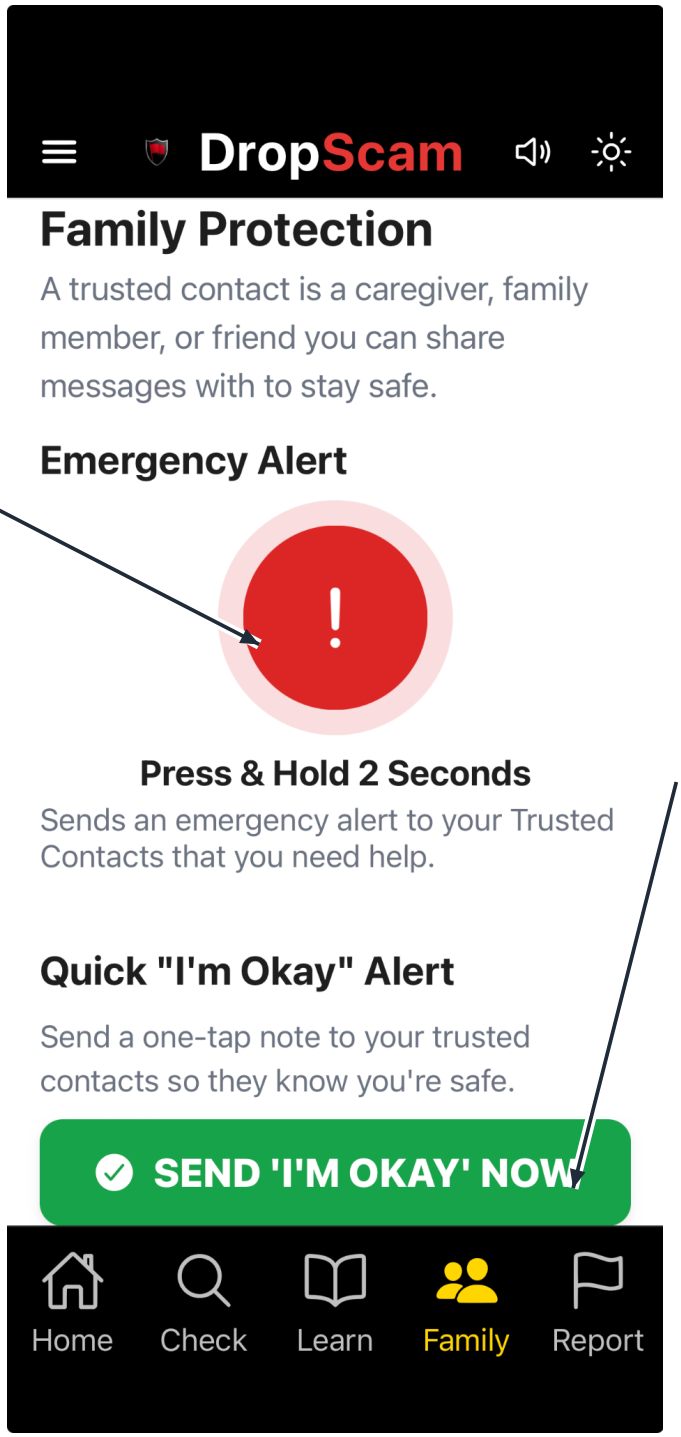
Your trusted circle and safety features.

Emergency Alert

Press and hold the red symbol for two seconds.

My Trusted Contacts

Scroll down to find the Trusted Contacts tile and manage people.



I'm Okay

Tap the green button to prepare a reassurance text.

Daily Safety Checks

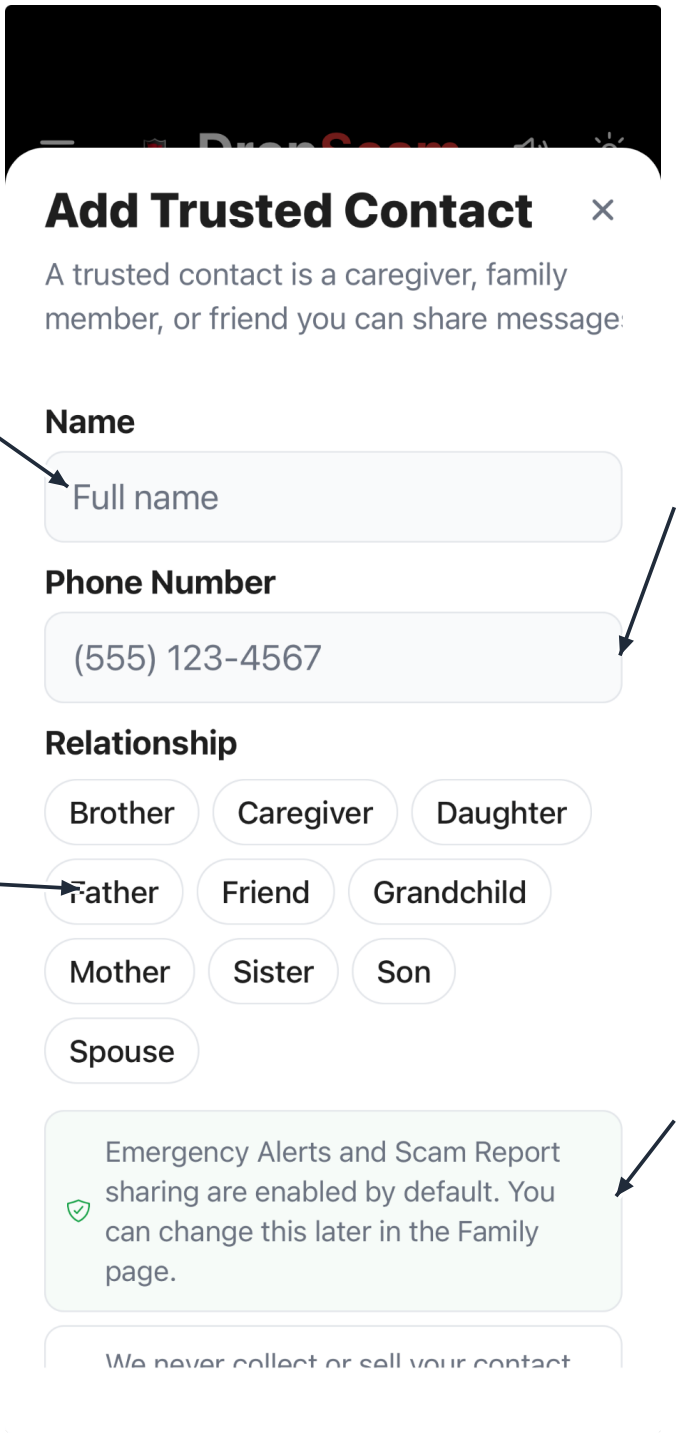
Scroll down to find the Daily Safety tile and set reminders.

Good to Know

The Family tab includes Emergency Alert, Quick "I'm Okay", Trusted Contacts and Daily Safety Check. Scroll to see all options.

Add a Trusted Contact

Enter someone you trust and choose a relationship.



Full name

Enter the name of your family member, friend or caregiver.

Phone number

Enter the number that can receive calls and texts.

Relationship

Choose the label that best describes this contact.

Sharing defaults

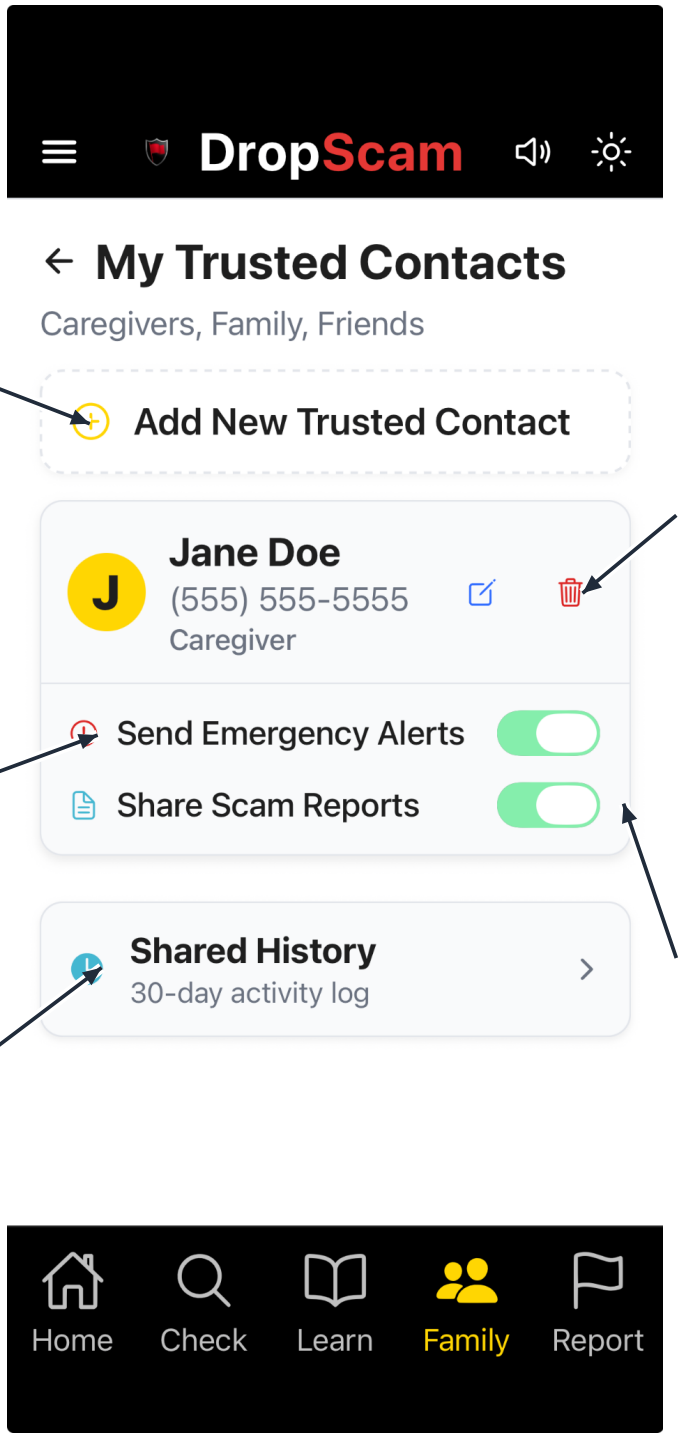
Read the notice about alerts and scam reports.

Good to Know

Emergency Alerts and Scam Report sharing are enabled by default.
You can change these settings later in My Trusted Contacts.

My Trusted Contacts

Manage the people who can help you.



Add a contact

Tap Add New to create another trusted contact.

Edit or remove

Use the pencil to edit, or the red trash to delete.

Emergency alerts

Switch on or off for this person.

Scam reports

Control sharing of scam reports with this contact.

Shared History

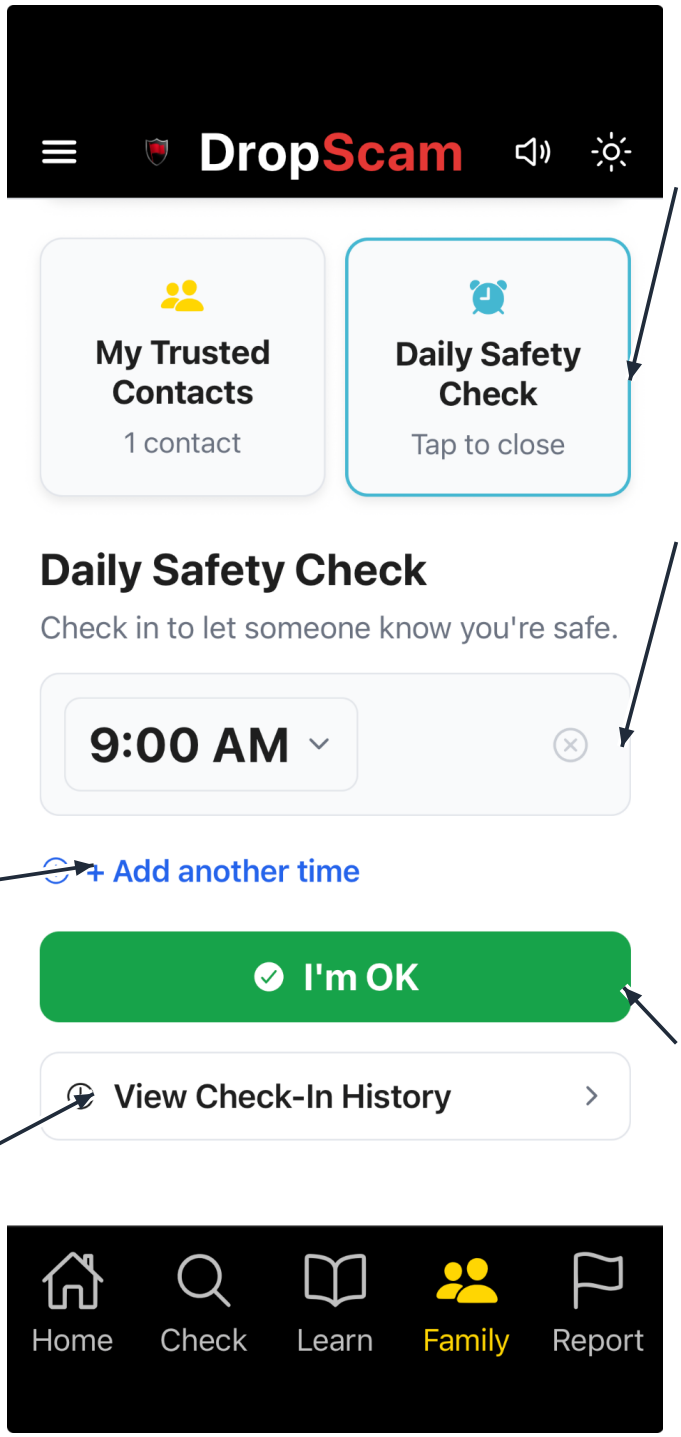
View the 30-day activity log.

Good to Know

Only enable sharing for people you trust. The pencil edits a contact; the red trash icon removes one.

Daily Safety Check — Set a Time

Choose a reminder time and record a check-in.



Daily Safety Check

Tap this tile to open or close the check-in controls.

Reminder time

Tap the time field to choose when you are reminded.

Add another time

Add another daily reminder if needed.

I'm OK

Tap to record your check-in for today.

Check-in History

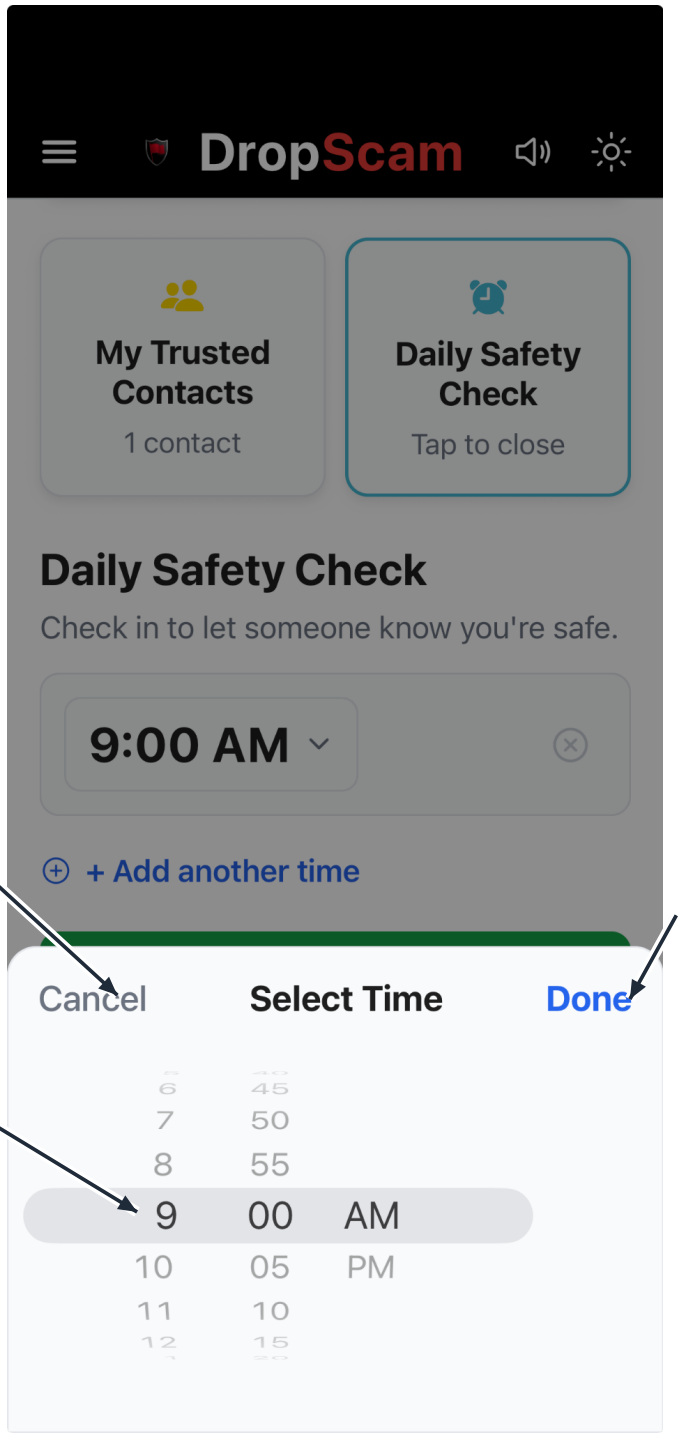
Open the record of past check-ins.

Good to Know

The reminder asks you to open DropScam and check in.
This is separate from the Quick "I'm Okay" text message.

Set Time & Allow Reminders

Use the iPhone time picker and allow notifications.



Cancel

Tap Cancel to exit without saving.

Time picker

Scroll the hour, minute and AM/PM wheels.

Done

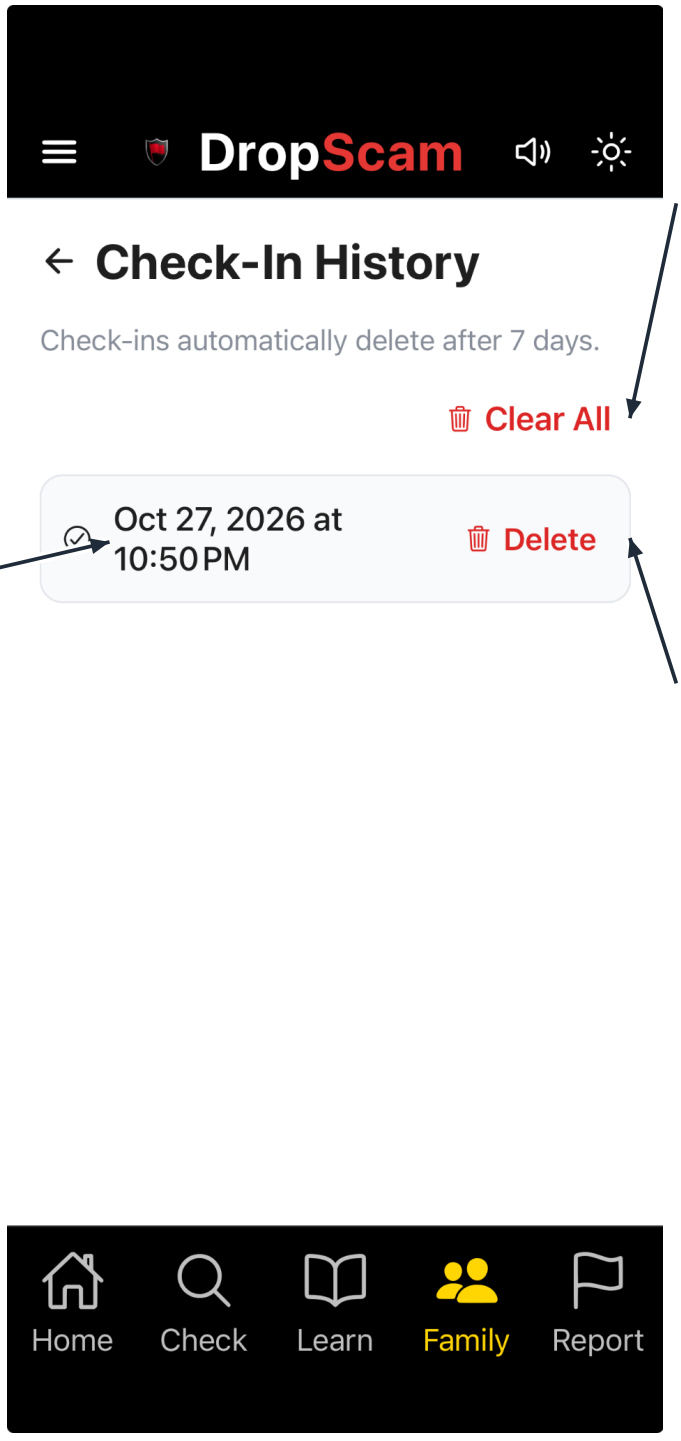
Tap Done to save your selected time.

Good to Know

The iPhone may ask whether DropScam can send notifications. Choose Allow to receive check-in reminders on your phone.

Check In & View History

Review and manage your recorded check-ins.



Clear All

Removes all entries from check-in history.

Check-in record

Shows the date and time of a recorded check-in.

Delete one

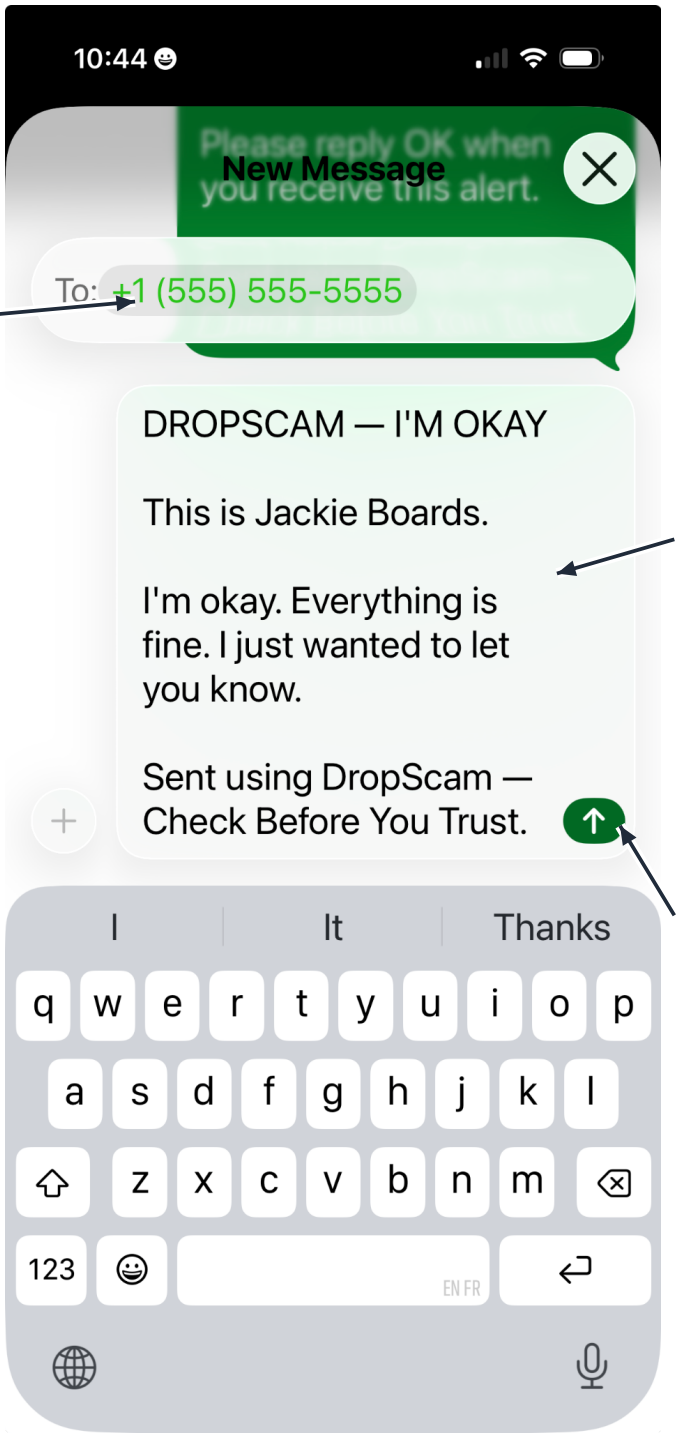
Tap Delete beside the record you want to remove.

Good to Know

Daily Safety Check reminds you to check suspicious contacts with DropScam and send an "I'm Okay" alert to your Trusted Contacts.
History entries automatically delete after 7 days; Delete or Clear All removes entries.

Quick "I'm Okay" Alert

Send a reassurance text through iPhone Messages.



Recipient

Review the To field before you send the message.

Prepared text

The message tells your trusted person that you are okay.

Send arrow

Tap the green arrow in Messages to send the text.

Good to Know

The message is prepared but is not sent until you tap the send arrow. Check the recipient before sending.

Getting to Know the Report Page

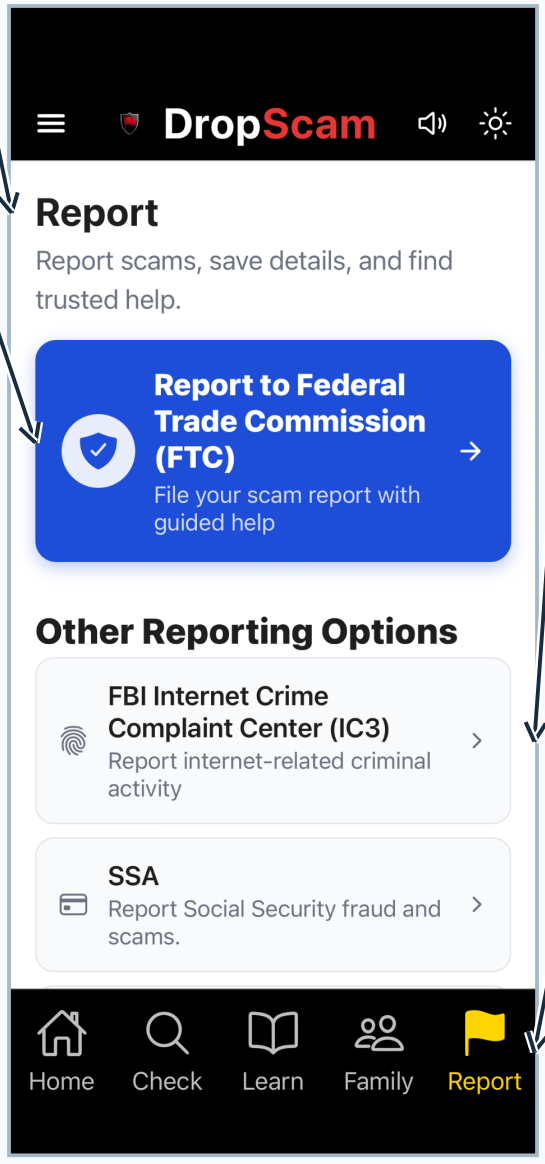
Find trusted places to report suspected scams.

Report Heading

This page brings together trusted reporting resources and support.

Report to FTC

Tap the blue card to begin a guided report to the Federal Trade Commission.



Other Agencies

Scroll down to find other agencies that handle specific kinds of fraud.

Report Tab

The yellow flag shows that you are on the Report page.

GOOD TO KNOW

Reporting a scam is separate from checking a suspicious message.

Other Reporting Options

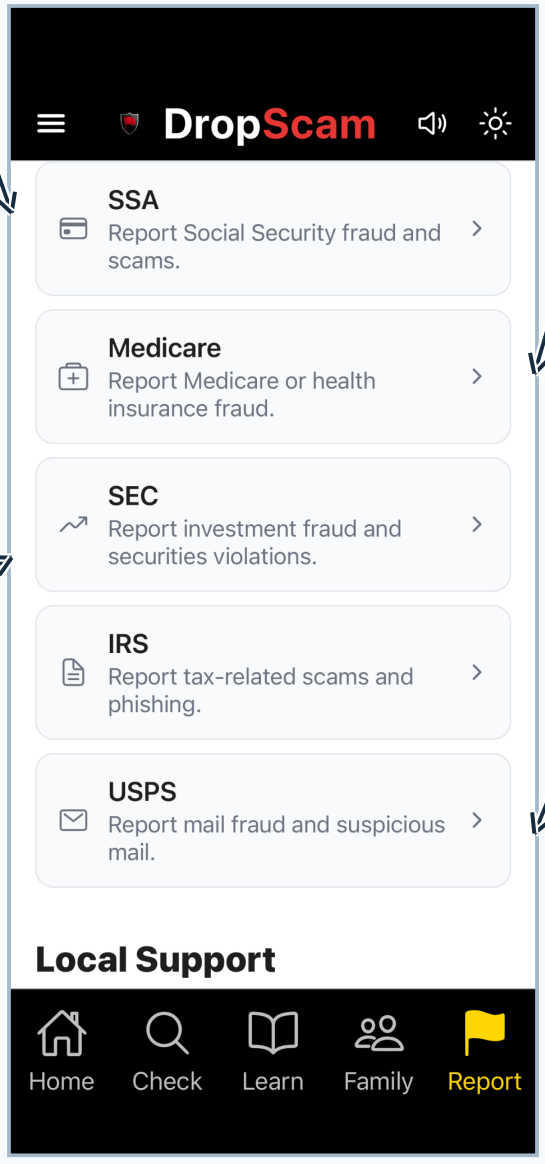
Choose an agency that matches the type of scam.

Social Security

Select SSA to find reporting resources for Social Security fraud.

SEC and IRS

Scroll to find investment-fraud and tax-scam reporting options.



Medicare

Choose Medicare for suspected Medicare or health-insurance fraud.

USPS

Select USPS for mail fraud or suspicious mail.

GOOD TO KNOW

Agency options appear as you scroll; choose the one relevant to your situation.

Local Support

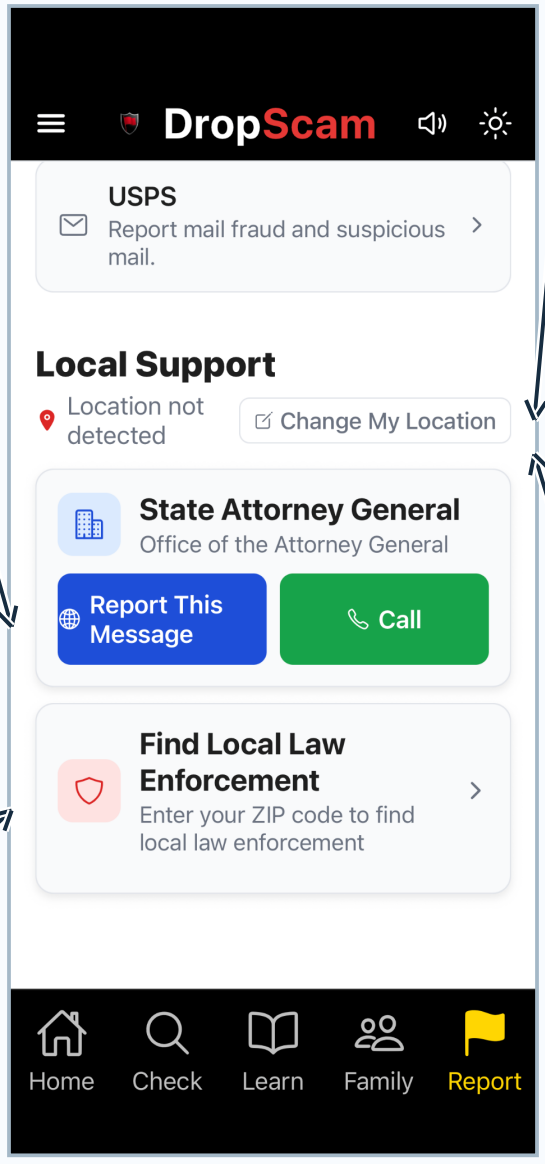
Find reporting resources closer to home.

Report This Message

Tap the blue button to begin reporting this message to the state office.

Find Local Law Enforcement

Use your ZIP code to look for local law-enforcement resources.



Change Location

Use this option to update the area used for local support.

Local Support

Scroll down to find help from state and local reporting agencies.

GOOD TO KNOW

Scroll down on the Report page to reach the Local Support section.

Find Local Law Enforcement

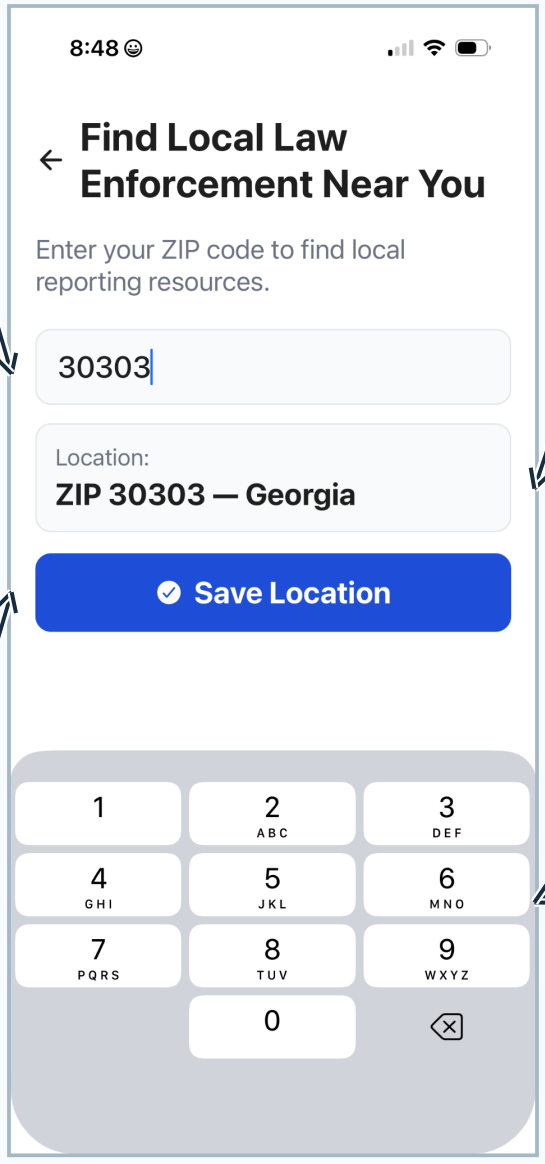
Enter a ZIP code to locate nearby reporting resources.

Enter ZIP Code

Type your five-digit ZIP code in the entry field.

Save Location

Tap the blue button to keep the selected location.



Check Location

Review the area shown below the ZIP code before saving.

Number Keyboard

Use the number keyboard to enter all five digits of your own ZIP code.

GOOD TO KNOW

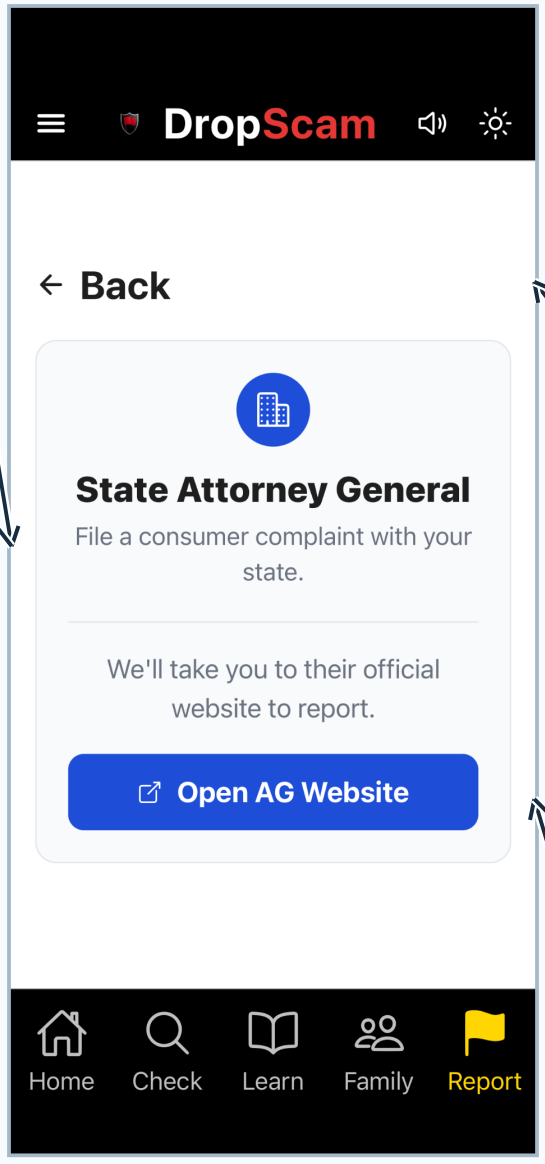
Local search results may open in a maps or directory view.

Contact Your State Attorney General

Choose how to reach the state reporting office.

State Office

This page explains that the Attorney General accepts consumer complaints.



Back

Use Back to return to your reporting options.

Open AG Website

Tap the blue button to visit the official state website.

GOOD TO KNOW

Your ZIP code identifies your state and helps DropScam show its Attorney General.
Local Resources separately lists nearby agencies; results depend on your area.

Review Your FTC Report

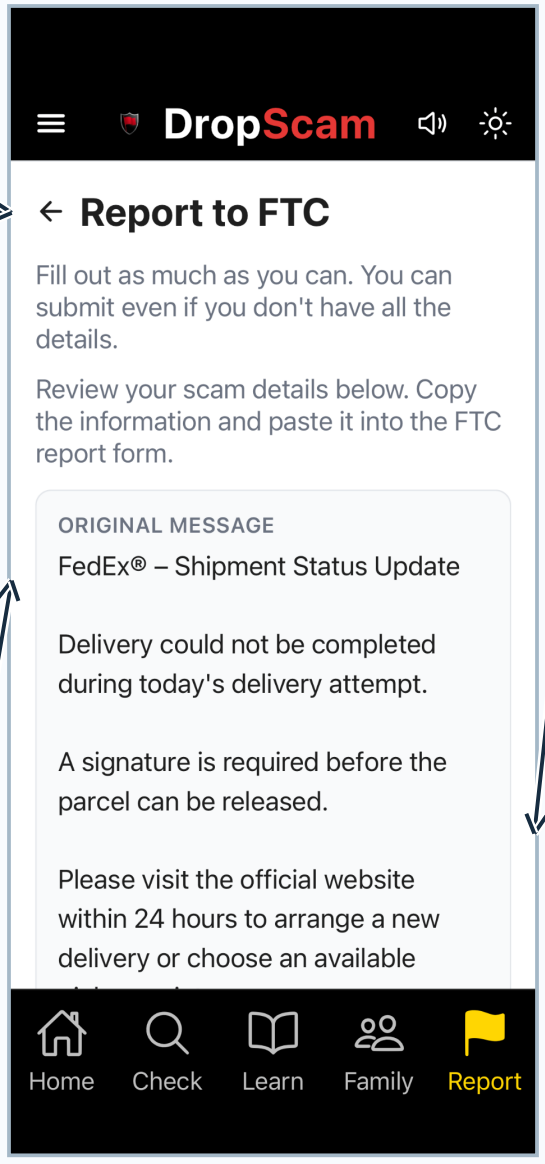
Read the scam information before copying it to the FTC form.

Back

Return to the previous reporting step if you need to make changes.

Report Details

Review the original suspicious message and the details shown.



Scroll to Review

Continue downward to examine the analysis and any suspicious links.

GOOD TO KNOW

Do not open suspicious links found in the original scam message.

Copy Details and Open the FTC Form

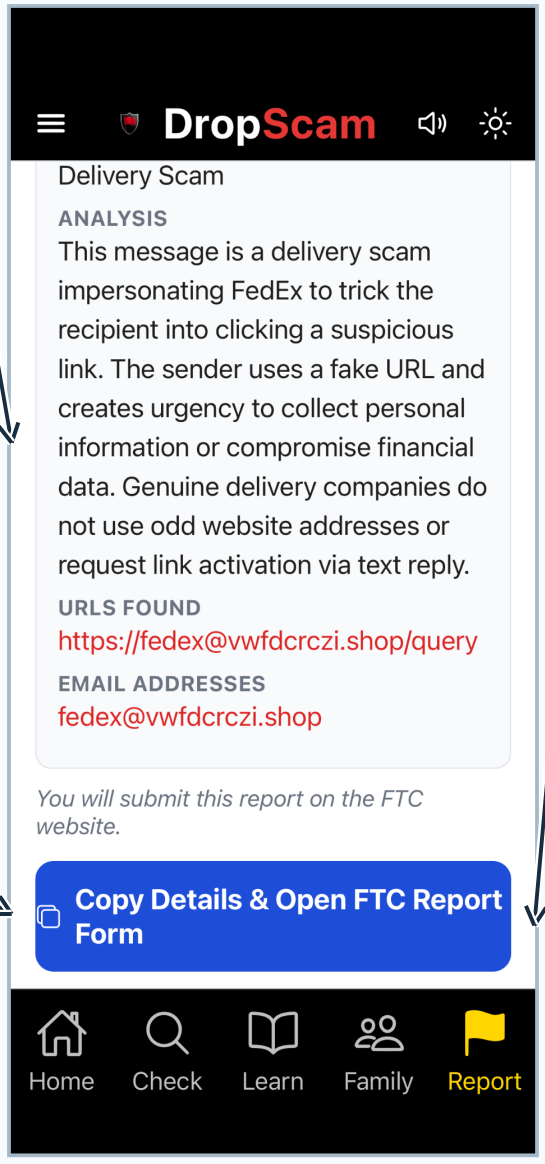
Move your prepared information into the official reporting form.

Scam Analysis

Review the analysis and the suspicious contact details.

Paste Details

Paste the copied information into the appropriate FTC form fields.



Copy and Open

Tap the blue button to automatically copy scam details and open the FTC form; manually paste them where needed.

GOOD TO KNOW

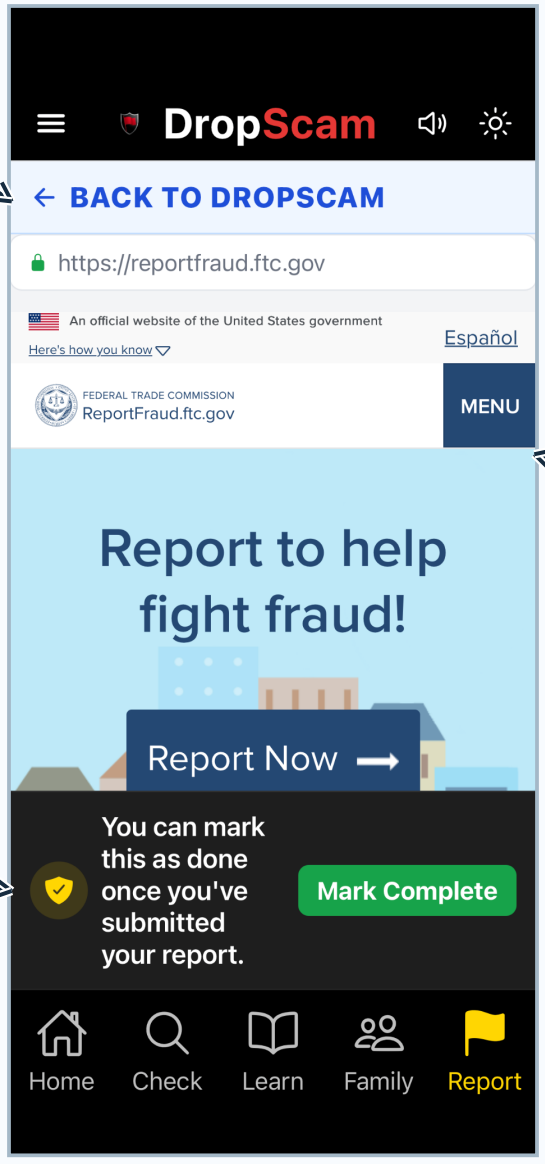
Copying information does not submit the report. Follow the FTC website instructions.

FTC Website and Copied Details

Use the official FTC website to complete the report.

Back to DropScam

Return to the app when you need to review your reporting task.



FTC Website

The FTC form opens inside the reporting workflow.

Mark Complete

Use this only after you have submitted the report on the FTC website.

GOOD TO KNOW

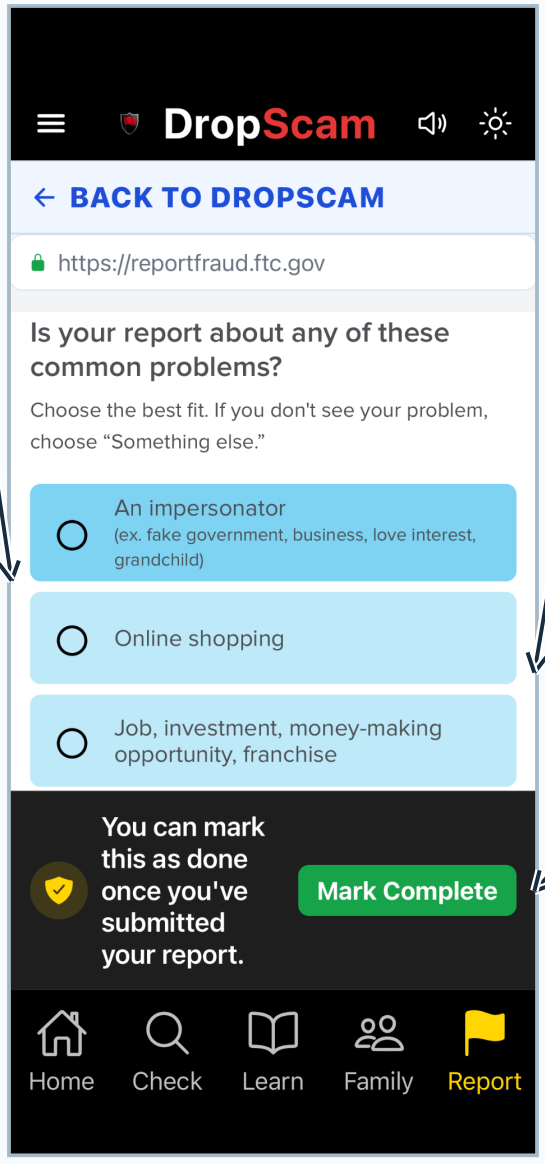
The FTC website is where the report is submitted. Mark Complete tracks your finished task.

Choose a Fraud Category

Select the type of problem on the FTC reporting website.

Choose a Category

Select the option that best matches the scam you are reporting.



Other Problems

If none of the listed choices fits, look for Something else.

Mark Complete

Only mark the task complete after you submit your report.

GOOD TO KNOW

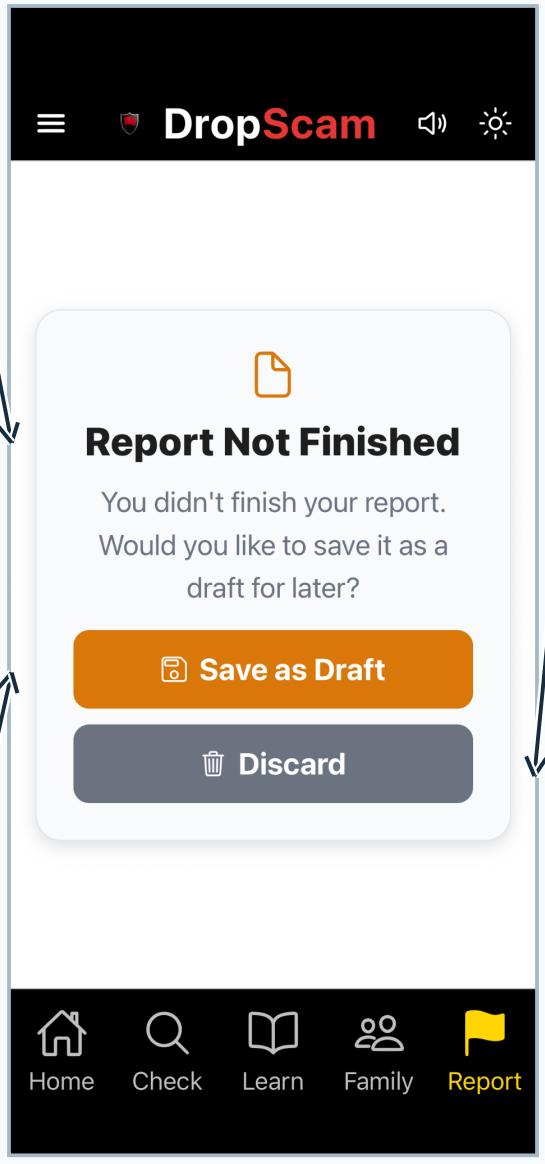
Reporting choices belong to the FTC website, not the DropScam app.

Finish or Save Your Report

Choose what to do when the reporting task is unfinished.

Report Not Finished

This message appears when you leave without finishing the task.



Discard

Choose this to abandon the unfinished report instead.

Save as Draft

Keep the unfinished report so you can return and continue later.

GOOD TO KNOW

Mark Complete only after finishing the reporting task; it is not proof of FTC acceptance.

You can submit an FTC report with the information you have, even if some details are missing.



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Patent Pending

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